

DAVID SANDERS, Ph.D. DIRECTOR

County of Los Angeles DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020 (213) 351-5602

February 21, 2006

Board of Supervisors
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YVONNE B. BURKE
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Third District
DON KNABE
Fourth District
MICHAEL D. ANTONOVICH
Fifth District

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

REQUEST TO APPROVE CONTRACT WITH THE REGENTS OF THE UNIVERSITY OF CALIFORNIA (REGENTS) FOR PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS (P AND S) SERVICES (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

IT IS RECOMMENDED THAT YOUR BOARD:

- Approve and instruct the Mayor to sign the attached Contract (Attachment 1) with 1. The Regents of University of California (Regents) to provide Preparation and Support for Families Adopting Children with Special Needs (P and S) services, formerly known as the Training, Intervention, Education and Support (TIES) for Adoption program, effective March 1, 2006 or the date of execution, whichever is later, through February 28, 2007, with two (2) optional one-year renewal periods. The Maximum Annual Contract Sum for each year of the contract, is \$275,000. and the Maximum Contract Sum is \$825,000, should all of the options to renew be exercised. The cost for FY 2005-06 is approximately \$91,667 and is financed using 75.0% Federal revenue (\$68,750), 17.5% State revenue (\$16,042), and 7.5% net County cost (\$6,875). Sufficient funding is included in the FY 2005-06 Adopted Budget. The cost of the contract over the three-year term (assuming the two optional one-year extensions will be exercised) is \$825,000 and will be financed using 75.0% Federal revenue (\$618,750), 17.5% State revenue (\$144,375), and 7.5% net County cost (\$61,875).
- 2. Delegate authority to the Director of the Department of Children and Family Services (DCFS) to execute amendments to the Contract to increase or decrease the maximum contract amount by no more than 10% of the Maximum Annual Contract Sum and in the aggregate above the Maximum Contract Sum to accommodate increases or decreases in units of service provided: (a) the

amendments do not include cost of living adjustments, (b) sufficient funding is available for increases, (c) County Counsel and the Chief Administrative Office (CAO) approval is obtained prior to executing the amendments, and (d) the Director of DCFS notify your Board and CAO in writing within ten (10) workdays of the amendment's execution.

3. Delegate authority to the Director of DCFS, or his designee, to exercise the two optional one-year extensions by written notice, after CAO approval, and instruct the Director of DCFS to notify your Board and the CAO within ten (10) workdays that an extension option has been exercised.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The current contract for P and S services with The Regents expires on February 28, 2006. The recommended actions ensure continued provision of education, preparation and support services to prospective adoptive parents and adoptive families of children ages from newborn to 17 years with special needs, particularly those with prenatal exposure to alcohol and other drugs. In addition, the recommended actions will provide P and S training that focuses on biological vulnerabilities, multiple placements, abuse and neglect. Without approval of the recommended actions, P and S services will no longer be available to assist prospective adoptive parents and adoptive parents in meeting future needs, thereby discouraging many families from adopting these children.

The Board letter and contract do not comply with your Board's policy regarding timely filing due to conflicting priorities.

The P and S Services program is expected to assist in achieving program results that will reduce barriers to permanency for children with special needs and promote their healthy development and successful placement with adoptive families. Achievement will be measured by the following performance targets: (1) a minimum of 75% of families attending P and S training complete their adoption home study; (2) a minimum of 70% of families that complete their adoption home study with DCFS choose to move forward with the adoption of a child that they are matched with; (3) a minimum of 20% of eligible families attend P and S training; and (4) a minimum of 90% of adoptive placements are finalized within one year of termination of parental rights or within one year of adoptive placement. DCFS will review monthly, quarterly, and year-end reports submitted by Contractor to ensure contract compliance and achievement with desired program results.

Implementation of Strategic Plan Goals

The recommended actions are consistent with the principles of the Countywide Strategic Plan, Goal No. 1 (Service Excellence) by increasing access to adoption related services and Goal No. 3 (Organizational Effectiveness) by improving effectiveness of the Department's Children Social Workers.

FISCAL IMPACT/FINANCING

The Maximum Annual Contract Sum for the period effective March 1, 2006, or date of execution, whichever is later, through February 28, 2007, and each subsequent year of the contract, is \$275,000, and the Maximum Contract Sum is \$825,000, should all of the options to renew be exercised. The cost for FY 2005-06 (March 1, 2006 or date of execution, whichever is later, through June 30, 2006) is approximately \$91,667 and is financed using 75.0% Federal revenue (\$68,750), 17.5% State revenue (\$16,042), and 7.5% net County cost (\$6,875). Sufficient funding is included in the FY 2005-06 Adopted Budget. The cost of the contract over the three-year term (assuming the two optional one-year extensions will be exercised) is \$825,000 and will be financed using 75.0% Federal revenue (\$618,750), 17.5% State revenue (\$144,375), and 7.5% net County cost (\$61,875).

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

In Los Angeles County, children with prenatal substance abuse exposure, biological vulnerabilities, multiple placements, and/or abuse and neglect, constitute more than 80% of the children available for adoption through DCFS. The lack of adoption-sensitive services to help prepare, educate, and support families discourages many families from adopting these children. P and S services will promote permanency by preparing prospective adoptive parents and adoptive families for the challenges of parenting and providing permanency to children with special needs.

The current contact for P and S services with The Regents will expire on February 28, 2006. The proposed Contract is with The Regents of University of California, Los Angeles, for a term of one (1) year, beginning March 1, 2006 or upon date of execution, whichever is later. The terms of the contract allow it to be extended in one-year increments, for a total of two additional years, at the discretion of the Director of DCFS, after CAO approval. This is a firm, fixed-price contract.

The Contract includes a provision that states that the County has no obligation, whatsoever, to pay for any expenditures by Contractor that exceed the Maximum Contract Sum. Further, the Contractor will not be asked to exceed the scope of work except as authorized by DCFS Director or his designee and provided that the County's total payments to the Contractor for each fiscal year shall not exceed ten percent (10%)

of the Maximum Contract Amount. Contractor will not be asked to perform services beyond the contract dates.

The Contract also includes a provision that states that Contractor must directly provide in-kind services to prospective adoptive and adoptive families that have completed the three training modules. These in-kind services include: (1) individual child psychotherapy, adoptive parent support groups, and child support groups and (2) medical consultations, educational consultations, developmental, psychological, and psychiatric assessments, individual counseling, family counseling, support groups for children, and support groups for adoptive parents following the adoptive or fost-adoptive placement of a child. Contractor understands and agrees that the costs associated with these in-kind services shall be borne entirely by Contractor and/or through revenue from other sources.

The pre-adoptive training for prospective adoptive and adoptive families is comprised of three training modules. The Contract requires that the Contractor provide seven (7) blocks of training (at least three 3-hour sessions per each of three training modules, for a total of at least nine (9) hours of training per block); twelve (12) case consultations, approximately two (2) hours in length; fifty (50) presentations, and four (4) Educational Workshops for Adoptive Parents.

The following sections of the attached Contract deviate from Board required language to mitigate employment and insurance issues in contracting with the public university system:

- ➤ The "Consideration of Hiring County Employees Targeted for Layoffs or on Reemployment List" section of the Contract was revised to state that Contractor shall give "consideration" rather than "first consideration" to qualified permanent COUNTY employees who are targeted for layoff or qualified former COUNTY employees who are on a reemployment list.
- ➤ The "Notice to Employees Regarding the Safely Surrendered Baby Law" section was revised to define the reference to "employees" in this section to mean those whose duties directly relate to this Contract.
- ➤ The "Indemnification" provision was revised to reflect mutual indemnification. The language used in this section reverts to previous Board approved language for this provision.

DCFS has evaluated and determined that the Living Wage Program (County Code Chapter 2.201) does not apply to the recommended Contract.

The Department has reviewed and assessed the proposed Contractor's past performance history and experiences with other County contracts and the Department has no knowledge of any past violations. The proposed Contractor complies with all Board and CAO requirements. The Contract does not include a provision for Cost of Living Adjustments (COLA).

The CAO and County Counsel have reviewed this Board Letter and the CAO has approved it for filing. The Contract has been approved as to form by County Counsel.

CONTRACTING PROCESS

An Invitation For Bids (IFB) for Preparation and Support for Families Adopting Children with Special Needs services was released on November 14, 2005. The solicitation process included advertisements in four newspapers (Los Angeles Times, La Opinion, Compton Bulletin, and Chinese Daily News), the County website, and mailings to vendors on the Department's Bidders' list (Attachment 2). Two IFB bid packages were requested and distributed. No protests were received. One vendor submitted a bid by the submission date of December 9, 2005. The bid was publicly opened on December 9, 2005, at 12:30 p.m.

The contracting process for these services was completed in accordance with federal and State regulations. The Contractor was selected without regard to gender, race, creed, or color, for award of a Contract.

IMPACT ON CURRENT SERVICES

Approval of this Contract will enable DCFS to provide for the continuation of training and support services that will prepare prospective adoptive parents for the challenges of parenting and providing permanency to children with special needs. Additionally, these services will strengthen and preserve families that have adopted these children.

CONCLUSION

Upon approval and execution by the Board of Supervisors, it is requested that Executive Officer/Clerk of the Board send an adopted copy of the Board Letter and executed contract to each of the addresses listed below:

- Department of Children and Family Services
 Attention: Walter Chan, Contract Manager
 Contract Management Services
 425 Shatto Place, Room 400
 Los Angeles, CA 90020
- Office of the County Counsel Social Services Division Attention: Diane Cachenaut 201 Centre Plaza Drive Monterey Park, CA 91754
- 3) Mark R. Lipschutz
 Contract and Grant Officer
 UCLA Office of Research Administration (ORA)
 10920 Wilshire Boulevard, Suite 1200
 Los Angeles, CA 90024-1406

Respectfully submitted,

DAVID SANDERS, PH.D. Director

DS:AC:WC:dm

Attachments (2)

c: Chief Administrative Officer County Counsel

ATTACHMENT 1

PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS SERVICES

BY AND BETWEEN

COUNTY OF LOS ANGELES



AND

THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, LOS ANGELES (UCLA)

Department of Children and Family Services (DCFS)
Contracts Administration
425 Shatto Place, Room 400
Los Angeles, California 90020

MARCH 2006

COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS SERVICES

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LIST OF ATTACHMENTS:

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Business

COUNTY OF LOS ANGELES PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS CONTRACT SERVICES

CONTRACT for

Preparation and Support for Families Adopting referred to as "Contract").	Children with Specia	ıl Needs (hereinafter
This Contract is made and entered into this between	day of	_ 2006, by and
	County of Los Ange hereinafter referred "COUNTY"	
	and	
	The Regents of Univ Los Angeles (UCLA Hereinafter referred)
	"CONTRACTOR".	

RECITALS

WHEREAS, pursuant to Government Code Sections 26227, 31000 and 53703, COUNTY is permitted to contract for services, and

WHEREAS, the COUNTY desires to reduce barriers to permanency for children with special needs, particularly prenatal exposure to alcohol and other drug abuse and promote their healthy development and successful placement with adoptive families; and

WHEREAS, the COUNTY desires to provide Preparation and Support to Families Adopting Children with Special Needs services to prospective adoptive parents, and COUNTY professionals to promote the adoption of children with special needs; and

WHEREAS, COUNTY has determined that the services to be provided under this Contract are necessary to better prepare prospective adoptive parents and COUNTY professionals in reducing barriers to permanency for children with special needs, particularly prenatal exposure to alcohol and other drug abuse; and

NOW THEREFORE, in consideration of the mutual promises, covenants and conditions set forth herein, the parties hereto do agree as follows:

PART I: UNIQUE TERMS AND CONDITIONS

1.0 APPLICABLE DOCUMENTS AND DEFINED TERMS

- 1.1 This Contract and the Exhibits hereto, constitute the complete and exclusive statement of understanding between the parties, which supersedes all previous agreements, written or oral, and all other communications between the parties relating to the subject matter of this Contract. No change to this Contract shall be valid unless prepared pursuant to Part II, Section 7.0, "Changes and Amendments" and signed by both parties.
- 1.2 Attachments A, B, C, D, E, F, G, H, I, J, K, L, M, N, and O, set forth below, are attached to and incorporated by reference in this Contract.
- 1.3 The headings, page numbers, sections, and sub-section numbers contained in this Contract are for convenience and reference only and are not intended to define the scope of any provision herein.
- 1.4 In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, contents or description of any task, deliverable, product, service, or other work between this Contract, Statement of Work, and Exhibits, or among Exhibits, said conflict or inconsistency shall be resolved by giving precedence first to the Contract, Statement of Work, and Attachments according to the following priority:

Attachment A	CONTRACTOR's Equal Employment Opportunity
A., 1	(EEO) Certification
Attachment B	Community Business Enterprise Form (CBE)
Attachment C	CONTRACTOR's Employee Acknowledgment and
	Confidentiality Agreement
Attachment D	CONTRACTOR's Non-Employee Acknowledgment and
	Confidentiality Agreement
Attachment E	Auditor-Controller Contract Accounting and
	Administration Handbook
Attachment F	Internal Revenue Notice 1015
Attachment G	Jury Service Program Certification and Los Angeles
	County Code 2.203 (Jury Service Program)
Attachment H	Safely Surrendered Baby Law Fact Sheet
Attachment I	CONTRACTOR's Administration
Attachment J	COUNTY's Administration
Attachment K	Charitable Contributions Certification
Attachment L	User Complaint Report (UCR)
Attachment M	CONTRACTOR's Obligation Under the Health
	Insurance Portability and Accountability Act (HIPAA)

- Attachment N DCFS Adoption Office Locations
 Attachment O County of Los Angeles Policy on Doing Business with
 Small Business
- 1.5 The following words as used herein shall be construed to have the following meaning, unless otherwise apparent from the context in which they are used:
 - A. "Contract" means an agreement executed between COUNTY and CONTRACTOR. It sets forth the terms and conditions for the issuance and performance of Exhibit A, Statement of Work.
 - B. "CONTRACTOR" means the sole proprietor, partnership, or corporation that has entered into a contract with the COUNTY to perform or execute the work covered by Exhibit A, Statement of Work.
 - C. "COUNTY" means the Department of Children and Family Services on behalf of the County of Los Angeles and its Board of Supervisors.
 - D. "COUNTY's Program Manager" (CPM) means COUNTY representative responsible for daily management of contract operation and the oversight of monitoring activities, compliance with the requirements of the Contract, and the delivery of services.
 - E. "Day" or "Days" means whether singular or plural, whether with initial letter capitalized or not, shall mean calendar days, and not business or workday, unless otherwise specifically stated.
 - F. "DCFS" means COUNTY's Department of Children and Family Services
 - G. "Director" means COUNTY's Director of Children and Family Services or his or her authorized designee.
 - H. "Fiscal Year(s)" means the twelve (12) month period beginning July 1st and ending the following June 30th.
 - I. "Program" means the work to be performed by CONTRACTOR as defined in Exhibit A, Statement of Work.
 - J. "Subcontract" means a contract by which a third party agrees to provide services or materials necessary to fulfill an original contract.

2.0 PARTIES TO THE CONTRACT

The parties to this Contract are the County of Los Angeles, hereinafter referred to as "COUNTY" and The Regents of University of California, Los Angeles (UCLA), hereinafter referred to as "CONTRACTOR."

3.0 TERM AND TERMINATION

- 3.1 The term of this Contract shall commence on March 1, 2006 or the date of execution, whichever is later and shall continue through February 28, 2007, unless terminated earlier or extended, in whole or in part, as provided in this Contract.
- 3.2 The COUNTY shall have the sole option to extend the Contract term for up to two (2) additional one-year periods for a maximum total Contract term of three (3) years. Each such option and extension shall be exercised at the sole discretion of the Director, by written notice to the CONTRACTOR, provided that approval of County's Chief Administrative Office (CAO) is obtained prior to any such extension, and that the Director notifies the COUNTY's Board of Supervisors and the Chief Administrative Officer within ten (10) workdays that each extension option has been exercised.
- 3.3 CONTRACTOR shall notify COUNTY when this Contract is within six (6) months from the expiration of the term as provided for hereinabove. Upon occurrence of this event, CONTRACTOR shall notify COUNTY, in the manner set forth in Part I, Section 7.0, Notices, of this Contract.

4.0 CONTRACT SUM

- 4.1 COUNTY and CONTRACTOR agree that this is a firm-fixed price contract. During the term of this Contract, COUNTY shall compensate CONTRACTOR for the services set forth in Exhibit A, Statement of Work, and at the rate of compensation set forth in Exhibit A-2, Pricing Schedule.
- 4.2 CONTRACTOR shall not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of the CONTRACTOR's duties, responsibilities, or obligations, or performance of same by any entity other than the CONTRACTOR, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, shall occur only with the COUNTY's express prior written approval.
- 4.3 CONTRACTOR shall maintain a system of record keeping that will allow CONTRACTOR to determine when it has incurred seventy-five percent

- (75%) of the total contract authorization under this Contract. Upon occurrence of this event, CONTRACTOR shall notify COUNTY, in the manner set forth in Part I, Section 7.0, Notices, of this Contract.
- 4.4 CONTRACTOR shall have no claim against COUNTY for payment of any money or reimbursement, of any kind whatsoever, for any service provided by CONTRACTOR after the expiration or other termination of this Contract. Should CONTRACTOR receive any such payment. CONTRACTOR shall immediately notify COUNTY and shall immediately repay all such funds to COUNTY. Payment by COUNTY for services rendered after expiration/termination of this Contract shall not constitute a waiver of COUNTY's right to recover such payment from CONTRACTOR. This provision shall survive the expiration or other termination of this Contract.
- 4.5 The total amount payable under this Contract is Eight Hundred, Twenty-Five Thousand Dollars (\$825,000), hereinafter referred to as "Maximum Contract Sum". The maximum amount payable under this Contract for each of the contract years shall not exceed Two Hundred, Seventy-Five Thousand Dollars (\$275,000), hereinafter referred to as "Maximum Annual Contract Sum".
- 4.6 CONTRACTOR has prepared and submitted to COUNTY a budget segregating direct and indirect costs for the work to be performed by CONTRACTOR under this Contract, hereinafter referred to as "Budget". Budgeted expenses shall be reduced by applicable CONTRACTOR revenues, which are identified thereon. The line items shall provide sufficient detail to determine the quality and quantity of services to be delivered. This Budget is attached hereto and incorporated by reference herein as Exhibit A-3, Line Item Budget. CONTRACTOR represents and warrants that the Budget is true and correct in all respects, and services shall be delivered hereunder in accordance with the Budget. In the event the Maximum Contract Sum is increased pursuant to Part II, Section 7.0, Changes and Amendments, hereof, CONTRACTOR shall prepare and submit an amended Budget.

5.0 INSURANCE REQUIREMENTS

5.1 General Insurance Requirements

Without limiting CONTRACTOR's indemnification of the COUNTY and during the term of this Contract, CONTRACTOR shall provide and maintain, and shall require all of its Subcontractors to maintain, the following programs of insurance specified in this Contract. Such insurance shall be primary to and not contributing with any other insurance

or self-insurance programs maintained by COUNTY. Such coverage shall be provided and maintained at CONTRACTOR's own expense.

5.1.1 Evidence of Insurance or Comparable Self-Insurance Program: Prior to commencing services under this Contract, certificate(s) or other evidence of coverage satisfactory to COUNTY shall be delivered to:

> County of Los Angeles Department of Children and Family Services Contracts Administration Attention: Contract Administrator 425 Shatto Place, Room 400 Los Angeles, CA 90020

Such certificates or other evidence shall:

- 5.1.1.1 Specifically identify this Contract;
- 5.1.1.2 Clearly evidence all coverage required in this Contract;
- 5.1.1.3 Contain the express condition that COUNTY is to be given written notice by mail at least thirty (30) Days in advance of cancellation for all policies evidenced on the certificate of insurance:
- 5.1.2 Include copies of the additional insured endorsement to the commercial general liability policy, adding the COUNTY of Los Angeles, its Special Districts, its officials, officers and employees as insureds for all activities arising from this Contract; and
- 5.1.3 Identify any deductibles or self-insured retentions for COUNTY's The COUNTY retains the right to require the CONTRACTOR to reduce or eliminate such deductibles or selfinsured retentions as they apply to the COUNTY, or, require CONTRACTOR to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.
- 5.1.4 Failure to Maintain Coverage: Failure by the CONTRACTOR to maintain the required insurance, or to provide evidence of insurance coverage acceptable to COUNTY, shall constitute a material breach of the Contract upon which COUNTY may

immediately terminate or suspend this Contract. COUNTY, at its sole option, may obtain damages from CONTRACTOR resulting from said breach. Alternatively, COUNTY may purchase such required insurance coverage, and without further notice to CONTRACTOR, the COUNTY may deduct from sums due to the CONTRACTOR any premium costs advanced by the COUNTY for such insurance.

- 5.1.5 Notification of Incidents, Claims or Suits: CONTRACTOR shall report to COUNTY:
 - 5.1.5.1 Any accident or incident relating to services performed under this Contract which involves injury or property damage which may result in the filing of a claim or lawsuit against the CONTRACTOR and/or the COUNTY. Such report shall be made in writing within 24 hours of occurrence.
 - 5.1.5.2 Any third party claim or lawsuit filed against the CONTRACTOR arising from or related to services performed by the CONTRACTOR under this Contract.
 - 5.1.5.3 Any injury to a CONTRACTOR employee that occurs on COUNTY property. This report shall be submitted on a COUNTY "Non-Employee Injury Report" to the COUNTY Contract Manager.
 - 5.1.5.4 Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of COUNTY property, monies or securities entrusted to the CONTRACTOR under the terms of this Contract.
- 5.1.6 Compensation for COUNTY Costs: In the event that the CONTRACTOR fails to comply with any of the indemnification or insurance requirements of this Contract, and such failure to comply results in any costs to the COUNTY, the CONTRACTOR shall pay full compensation for all costs incurred by COUNTY.
- 5.1.7 Insurance Coverage Requirements for Subcontractors: CONTRACTOR shall ensure any and all Subcontractors performing services under this Contract meet the insurance requirements of this Contract by either:
 - CONTRACTOR providing evidence of insurance covering 5.1.7.1 the activities of Subcontractors, or

- 5.1.7.2 CONTRACTOR providing evidence submitted by Subcontractors evidencing that Subcontractors maintain the required insurance coverage. COUNTY retains the right to obtain copies of evidence of Subcontractor insurance coverage at any time.
- 5.2 Insurance Coverage Requirements:
 - 5.2.1 General Liability insurance with limits of not less than the following:

General Aggregate: \$2 million
Products/Completed Operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

- 5.2.2 Automobile Liability insurance with a limit of liability of not less than one million dollars (\$1,000,000) for each accident. Such insurance shall include coverage for all "owned," "hired" and "non-owned" vehicles, or coverage for "any auto."
- 5.2.3 Workers' Compensation and Employer's Liability insurance providing workers' compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which the CONTRACTOR is responsible. If the CONTRACTOR's employees will be engaged in maritime employment, coverage shall provide workers' compensation benefits as required by the U.S. Longshore and Harbor Workers' Compensation Act, Jones Act or any other federal law for which CONTRACTOR is responsible.

In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident: \$1 million
Disease – policy limit: \$1 million
Disease – each employee: \$1 million

5.2.4 Professional Liability: Insurance covering liability arising from any error, omission, negligent or wrongful act of the CONTRACTOR, its officers or employees with limits of not less than one million dollars (\$1,000,000) per occurrence and three million dollars (\$3,000,000) aggregate. The coverage also shall provide an extended two-year reporting period commencing upon termination or cancellation of this Contract.

6.0 INVOICES AND PAYMENTS

- 6.1 CONTRACTOR shall invoice the COUNTY only for providing the tasks, deliverables, goods, services, and other work specified in Exhibit A, Statement of Work and elsewhere hereunder. The CONTRACTOR shall prepare invoices, which shall include the charges owed to the CONTRACTOR by the COUNTY under the terms of the Contract. The CONTRACTOR's payments shall be as provided in Attachment Exhibit A-3, Line Item Budget, and the CONTRACTOR shall be paid only for the tasks, deliverables, goods, services, and other work approved in writing by the COUNTY. If the COUNTY does not approve work in writing, no payments shall be due to the CONTRACTOR for that work.
- 6.2 CONTRACTOR, with prior approval of COUNTY, may reallocate up to a maximum of ten percent (10%) of the Maximum Annual Contract Sum for each year between the approved budget categories (i.e. personnel, employee benefits, supplies and expenses, equipment, travel and indirect costs). Any subsequent budget modifications above the ten percent (10%) maximum shall be agreed to by the parties and requested in writing by CONTRACTOR. In any event, such revisions shall not result in any increase in the Maximum Contract Sum. Such requests to COUNTY shall be addressed as follows:

County of Los Angeles, Department of Children and Family Services Attention: Sari Grant, Program Manager 532 E. Colorado Blvd. Pasadena, California 91101

And a duplicate copy of the Budget modification request to:

County of Los Angeles
Department of Children and Family Services
Attention: Finance Division, Contract Payment Unit
425 Shatto Place, Room 204
Los Angeles, California 90020

- 6.3 Expenditures made by CONTRACTOR in the operation of this Contract shall be in compliance and in conformity with Office of Management and Budget (OMB) Circular A-21, Cost Principles for Educational Institutions and the budget categories of Exhibit A-3, Line Item Budget.
- 6.4 CONTRACTOR is responsible for obtaining the most recent version of Circular A-21, which is available online via the Internet at http://www.whitehouse.gov/omb/circulars/index.html

- 6.5 CONTRACTOR shall submit an invoice in arrears for services rendered in the previous month. All invoices should be received within thirty (30) days of the last day of the previous month but may be received later than thirty (30) days at COUNTY's sole discretion as long as sufficient funds remain available under this Contract. All such services rendered by CONTRACTOR shall be paid in accordance with Exhibit A-3, Line Item Budget.
- 6.6 CONTRACTOR shall submit the original monthly invoice to the DCFS Finance Office ("Finance") and one copy to the Program Manager for review and approval.

CONTRACTOR shall send original invoices to be approved to:

County of Los Angeles Department of Children and Family Services Attention: Contract Payment Unit 425 Shatto Place, Room 204 Los Angeles, California 90020

And a duplicate copy of the invoices to:

County of Los Angeles, Department of Children and Family Services Attention: Sari Grant, Program Manager 532 E. Colorado Blvd. Pasadena, California 91101

- 6.7 Payment to CONTRACTOR will be made in arrears on a monthly basis for services performed for an amount not to exceed 1/12th of the Maximum Annual Contract Sum, provided that the CONTRACTOR is not in default under any provision of this Contract. COUNTY has no obligation to pay for any work except those services expressly authorized by this Contract.
- 6.8 In compliance with Internal Revenue Service (IRS) requirements, CONTRACTOR shall provide CONTRACTOR's Tax Identification Number.
- 6.9 CONTRACTOR is responsible for the accuracy of invoices submitted to COUNTY. Further, it is the responsibility of CONTRACTOR to reconcile or otherwise correct inaccuracies or inconsistencies in the invoices submitted by CONTRACTOR and to notify COUNTY of any overpayments received by CONTRACTOR. Overpayment received by CONTRACTOR, as determined by Program Manager, or designee, shall be returned to COUNTY by CONTRACTOR within thirty (30) Days of receiving notification of such overpayment from the COUNTY, or may be set off at COUNTY's election against future payments due CONTRACTOR.

Notwithstanding any other provision of this Contract, CONTRACTOR shall return to COUNTY any and all payments which exceed the Maximum Contract Sum. Furthermore, CONTRACTOR shall return said payments within thirty (30) Days of receiving notification of overpayment from the COUNTY or immediately upon discovering such overpayment, whichever date is earlier.

6.10 CONTRACTOR shall not be paid for expenditures beyond the Maximum Contract Sum, and CONTRACTOR agrees that COUNTY has no obligation, whatsoever, to pay for any expenditures by CONTRACTOR that exceed the Maximum Contract Sum.

7.0 **NOTICES**

7.1 All notices or demands required or permitted to be given or made under this Contract shall be given in writing by enclosing the same in a sealed envelope addressed to the intended party and by depositing such envelope with postage prepaid in the United States Post Office or any substation or public letterbox or by commercial courier. All notices to COUNTY shall be sent in duplicate addressed to the following:

> County of Los Angeles Department of Children and Family Services Contracts Administration Attention: Contract Administrator 425 Shatto Place, Room 400 Los Angeles, California 90020

All notices to CONTRACTOR shall be sent to CONTRACTOR

Contractor:	UCLA Office of Contract and Grant Adm.
Address:	10920 Wilshire Blvd., #1200
City, State, Zip:	Los Angeles, CA 90024-1406
Attention:	Mark Lipschutz
Phone:	(310) 794-0196
Fax:	(310) 943-1654

or such other person and/or location as may hereinafter be designated in writing by the CONTRACTOR as identified below.

CONTRACTOR's Designee Authorized to Receive Notice:	UCLA Office of Contract and Grant Adm.

10920 Wilshire Blvd., #1200 Address: Los Angeles, CA 90024-1406 City, State, Zip: Linda Lee Attention: (310) 794-0369 Phone: (310) 794-0631 Fax: OR **IJCLA Office of Contract and** CONTRACTOR's Designee Authorized to Receive Notice: Grant Adm. 10920 Wilshire Blvd., #1200 Address: Los Angeles, CA 90024-1406 City, State, Zip: Virginia Anders Attention: (310) 794-2644 Phone: (310) 794-0631 Fax:

Addresses may be changed by either party giving ten (10) Days' prior 7.2 written notice thereof to the other party.

8.0 CONFIDENTIALITY

- 8.1 CONTRACTOR shall maintain the confidentiality of all records obtained from the COUNTY under this Contract in accordance with all applicable federal, State or local laws, ordinances, regulations and directives relating to confidentiality.
 - 8.1.1 CONTRACTOR will not consider information disclosed to it by COUNTY as confidential which: (1) is now public knowledge or subsequently becomes such through no breach of this Contract: (2) is rightfully in CONTRACTOR's possession prior to being disclosed during the course of work performed under the terms of this Contract as shown by written records; or (3) is independently developed by or for CONTRACTOR without reliance upon confidential information received from COUNTY. Further. CONTRACTOR may release confidential information when required by law.
 - 8.1.2 CONTRACTOR shall not reproduce, distribute, or disclose to any person or entity any information identifying, characterizing, or

- relating to any risk, threat, vulnerability, weakness, or problem regarding data security or maintenance in COUNTY's computer systems, or to any safeguard, countermeasure, or contingency plan, policy or procedure for data security contemplated or implemented by COUNTY, without COUNTY's prior written consent.
- 8.1.3 CONTRACTOR shall inform all of its directors, officers, shareholders, employees, agents and Subcontractors providing services hereunder of the confidentiality provisions of this Contract.
- 8.1.4 CONTRACTOR shall cause each employee performing services covered by this Contract to sign and adhere to Exhibit B, Attachment C, "CONTRACTOR's Employee Acknowledgment and Confidentiality Agreement".
- 8.1.5 CONTRACTOR shall cause each non-employee performing services covered by this Contract to sign and adhere to Exhibit B, Attachment D, "CONTRACTOR's Non-Employee Acknowledgment and Confidentiality Agreement".
- 8.1.6 CONTRACTOR shall notify COUNTY of any attempt to obtain confidential records through the legal process.
- 8.1.7 CONTRACTOR agrees to notify COUNTY in writing within twentyfour (24) hours of any actual or suspected misappropriation, unauthorized disclosure of, or unauthorized access to Confidential Information that may CONTRACTOR's attention, and that includes unauthorized access to CONTRACTOR's computer or computers (including those of any Relationship) Subcontractor involved in the CONTRACTOR's or COUNTY's Confidential Information related to this Contract, including names and information of referred clients. Unauthorized access may include a virus or worm that penetrates and gains access to a computer and places a back door or keystroke logger on it, or a directed hack/crack that gains access to and some control over a computer.
- 8.1.8 CONTRACTOR shall comply with all applicable laws pertaining to confidentiality. This shall include, but is not limited to, the confidentiality provisions of Section 827 and Section 10850 of the California Welfare and Institutions Code and MPP Division 19.

CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR 9.0 LAYOFFS OR ON REEMPLOYMENT LIST

Should CONTRACTOR require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein. CONTRACTOR shall give consideration for such employment openings to qualified permanent COUNTY employees who are targeted for layoff or qualified former COUNTY employees who are on a reemployment list during the life of this Contract.

FORMER FOSTER YOUTH CONSIDERATION 10.0

Should CONTRACTOR require additional or replacement personnel after the effective date of this Contract to perform services set forth herein, CONTRACTOR shall give consideration (after COUNTY employees, and GAIN/GROW participants as described in Part I, Section 9.0 and Part II, Section 17.0, respectively) for any such position(s) to qualified former foster youth. Former Foster Youth may access CONTRACTOR's open positions at http://www.chr.ucla.edu/chr/tabs/frameset main iobs.html.

11.0 PROPRIETARY RIGHTS

- COUNTY and CONTRACTOR agree that all materials, data and information developed under and/or used in connection with this Contract shall become the sole property of COUNTY, provided that CONTRACTOR may retain possession of all working papers prepared by CONTRACTOR. CONTRACTOR may use these materials, data, information, and working papers for non-commercial scholarly and educational purposes only, provided that CONTRACTOR does not profit from such use. During and subsequent to the term of this Contract, COUNTY shall have the right to inspect any and all such working papers, make copies thereof, and use the working papers and the information contained therein. CONTRACTOR may use non-confidential data for the purposes of research and education.
- Notwithstanding any other provision of this Contract, COUNTY and 11.2 CONTRACTOR agree that COUNTY shall have all ownership rights in software or modification thereof and associated documentation designed, developed or installed with Federal financial participation; additionally, the Federal Government shall have a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, or otherwise use and to authorize others to use for Federal Government purposes, such software, modifications and documentation. Notwithstanding any other provision of this Contract, proprietary operating/vendor software packages (e.g., ADABAS or TOTAL) which are provided at established catalog or market prices and sold or leased to the general public shall not be subject to the ownership provisions of this Section. CONTRACTOR may retain

- possession of all working papers prepared by CONTRACTOR. During and subsequent to the term of this Contract, COUNTY shall have the right to inspect any and all such working papers, make copies thereof, and use the working papers and the information contained therein.
- Any materials, data and information not developed under this Contract, which CONTRACTOR considers to be proprietary and confidential, shall be plainly and prominently marked by CONTRACTOR as "TRADE SECRET", "PROPRIETARY", or "CONFIDENTIAL".
- 11.4 COUNTY will use reasonable means to ensure that CONTRACTOR's proprietary and confidential materials, data and information are safeguarded and held in confidence. However, COUNTY will notify CONTRACTOR of any Public Records request for items described in Subsection 11.3. COUNTY agrees not to reproduce or distribute such materials, data and information to non-COUNTY entities without the prior written permission of CONTRACTOR.
- Notwithstanding any other provision of this Contract, COUNTY shall not be obligated in any way under Sub-section 11.4 for:
 - 11.5.1 Any material, data and information not plainly and prominently marked with restrictive legends as set forth in Sub-section 11.3;
 - 11.5.2 Any materials, data and information covered under Sub-section 11.2; and
 - 11.5.3 Any disclosure of any materials, data and information which COUNTY is required to make under the California Public Records Act or otherwise by law.
- CONTRACTOR shall protect the security of and keep confidential all materials, data and information received or produced under this Contract. Further, CONTRACTOR shall use whatever security measures are necessary to protect all such materials, data and information from loss or damage by any cause, including, but not limited to, fire and theft.
- 11.7 CONTRACTOR shall not disclose to any party any information identifying, characterizing or relating to any risk, threat, vulnerability, weakness or problem regarding data security in COUNTY's computer systems or to any safeguard, countermeasure, contingency plan, policy or procedure for data security contemplated or implemented by COUNTY, without COUNTY's prior written consent.
- 11.8 The provisions of Sub-sections 11.5, 11.6, and 11.7 shall survive the expiration or termination of this Contract.

12.0 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW

CONTRACTOR shall notify and provide to its employees, whose duties directly relate to this award, and shall require each Subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit B, Attachment H of this Contract and is also available on the Internet at www.babysafela.org for printing purposes.

13.0 IN-KIND SERVICES

The parties understand and agree that the costs associated with in-kind services referenced in PART D, Exhibit A, Statement of Work, shall be borne entirely by CONTRACTOR and/or through revenue from other sources. In-kind services shall not be paid through the P and S Contract nor involve direct funding from the P and S program.

Department of Children and Family Services - Contracts Administration PART II: STANDARD TERMS AND CONDITIONS

County of Los Angeles - Department of Children and Family Services STANDARD TERMS AND CONDITIONS

(Revised as of October 18, 2005)

1.0 ADMINISTRATION OF CONTRACT - CONTRACTOR

- 1.1 CONTRACTOR's Program Director
 - 1.1.1 CONTRACTOR's Program Director is designated in Exhibit B, Attachment I, CONTRACTOR's Administration. The CONTRACTOR shall notify the COUNTY in writing of any change in the name or address of the CONTRACTOR's Program Director.
 - 1.1.2 CONTRACTOR's Program Director shall be responsible for CONTRACTOR's day-to-day activities as related to this Contract and shall coordinate with COUNTY's Program Manager and Program Monitor on a regular basis.
- 1.2 Approval of CONTRACTOR's Staff

COUNTY has the absolute right to approve or disapprove all of CONTRACTOR's staff performing work hereunder and any proposed changes in CONTRACTOR's staff, including, but not limited to, CONTRACTOR's Program Director.

- 1.3 Background and Security Investigations
 - 1.3.1 At any time prior to or during term of this Contract, the COUNTY may require that all CONTRACTOR staff performing work under this Contract undergo and pass, to the satisfaction of COUNTY, a background investigation, as a condition of beginning and continuing to work under this Contract. COUNTY shall use its discretion in determining the method of background clearance to be used, up to and including: 1) letters from the CONTRACTOR's Human Resources Director certifying that background and security clearances have been successfully conducted on CONTRACTOR staff; and 2) a COUNTY performed fingerprint security clearance. The fees associated with obtaining the background information shall be at the expense of the CONTRACTOR, regardless if the CONTRACTOR's staff passes or fails the background clearance investigation.
 - 1.3.2 COUNTY may request that CONTRACTOR's staff be immediately removed from working on the COUNTY Contract at any time during the term of the Contract. COUNTY will not provide to

- CONTRACTOR or to CONTRACTOR's staff any information obtained through the COUNTY conducted background clearance.
- 1.3.3 COUNTY may immediately deny or terminate facility access to CONTRACTOR's staff who do not pass such investigation(s) to the satisfaction of the COUNTY whose background or conduct is incompatible with COUNTY facility access, at the sole discretion of the COUNTY.
- 1.3.4 Disqualification, if any, of CONTRACTOR staff, pursuant to this Sub-section 1.3 shall not relieve CONTRACTOR of its obligation to complete all work in accordance with the terms and conditions of this Contract.

2.0 ADMINISTRATION OF CONTRACT – COUNTY

A listing of all COUNTY Administration referenced in the following Sub-sections is designated in Exhibit B, Attachment J, COUNTY's Administration. The COUNTY shall notify the CONTRACTOR in writing of any change in the names or addresses shown.

2.1 COUNTY's Program Director

Responsibilities of the COUNTY's Program Director include:

- ensuring that the objectives of this Contract are met;
- making changes in the terms and conditions of this Contract in accordance with Part II, Section 7.0, Changes and Amendments; and
- providing direction to CONTRACTOR in the areas relating to COUNTY policy, information requirements, and procedural requirements

2.2 COUNTY's Program Manager

The responsibilities of the COUNTY's Program Manager include:

- meeting with CONTRACTOR's Program Manager on a regular basis; and
- inspecting any and all tasks, deliverables, goods, services, or other work provided by or on behalf of CONTRACTOR.

The COUNTY's Program Manager is not authorized to make any changes in any of the terms and conditions of this Contract and is not authorized to further obligate COUNTY in any respect whatsoever.

2.3 COUNTY's Contract Program Monitor

The COUNTY's Program Monitor is responsible for overseeing the day-today administration of this Contract. The Program Monitor reports to the COUNTY's Program Manager.

3.0 AMERICANS WITH DISABILITIES ACT (ADA)

The CONTRACTOR agrees to abide by all applicable federal, State and local laws including the Americans with Disabilities Act (ADA) and its requirement to provide reasonable accommodations and auxiliary aids or services, unless compliance with the ADA would place an undue financial burden on, or would fundamentally alter the nature of, the CONTRACTOR's program.

4.0 ASSIGNMENT/DELEGATION OF RIGHTS

- 4.1 CONTRACTOR shall not assign its rights or delegate its duties under this Contract, or both, either in whole or in part, without the prior written consent of the Los Angeles County Board of Supervisors, hereinafter referred to as "Board", or the Director in the event the Director has the delegated authority to consent. Any unapproved assignment or delegation shall be null and void. Any payments by COUNTY to any approved delegate or assignee on any claim under this Contract shall be deductible, at DCFS' sole discretion, against the claims, which the CONTRACTOR may have against the COUNTY.
- 4.2 If any assumption, assignment, delegation, or takeover of any of the CONTRACTOR's duties, responsibilities, obligations, or performance of same by any entity other than the CONTRACTOR, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without the Board's or the Director's express prior written approval, may result in the termination of this Contract.

5.0 AUTHORIZATION WARRANTY

The CONTRACTOR represents and warrants that the person executing this Contract for the CONTRACTOR is an authorized agent who has actual authority to bind the CONTRACTOR to each and every term, condition, and obligation of this Contract and that all requirements of the CONTRACTOR have been fulfilled to provide such actual authority.

6.0 BUDGET REDUCTION

In the event that the COUNTY's Board of Supervisors adopts, in any fiscal year, a COUNTY Budget which provides for reductions in the salaries and benefits paid to the majority of COUNTY employees and imposes similar reductions with respect to COUNTY contracts, the COUNTY reserves the right to reduce its payment obligation correspondingly for that fiscal year and any subsequent fiscal year for services provided by the CONTRACTOR under this Contract. The COUNTY's notice to the CONTRACTOR regarding said reduction in payment obligation shall be provided within thirty (30) calendar Days of the COUNTY's Board of Supervisors' approval of such actions. Notwithstanding such reduction, the CONTRACTOR shall continue to provide all of the services set forth in this Contract. This provision is not intended to create an unfunded obligation.

7.0 CHANGES AND AMENDMENTS

- 7.1 The COUNTY reserves the right to initiate Change Notices that do not affect the scope, term, Contract Sum or payments. All such changes shall be accomplished with an executed Change Notice signed by the CONTRACTOR and by DCFS.
- 7.2 For any change which affects the scope of work, term, Contract Sum, payments, or any term or condition included under this Contract, an amendment shall be prepared and executed by the COUNTY's Board of Supervisors or the Director in the event the Director has the delegated authority to execute. Approval of County Counsel must be obtained for any changes which affect the scope of work.
 - 7.2.1 For purposes of Sub-sections 7.1 and 7.2, a change materially alters a term or condition included in this Contract if it: (1) is significant as to price, quantity, quality or delivery when contrasted with the total costs or scope of the services being procured; (2) alters minimum requirements for prospective bidders, proposers or negotiating entities for this Contract; or (3) would result in a change in the Maximum Contract Sum set forth in Part I, Section 4.0, Contract Sum, of this Contract.
 - 7.2.2 Notwithstanding the provisions of Sub-sections 7.1, and 7.2, COUNTY's Director may, without further action by COUNTY's Board of Supervisors, prepare and sign amendments to this Contract which increase or decrease payments to CONTRACTOR which are commensurate with increases or decreases in the units of service being provided under this Contract under the following conditions:

- 7.2.2.1 COUNTY's total payments to CONTRACTOR shall not increase or decrease more than ten percent (10%) of the Maximum Annual Contract Sum per contract year and in the aggregate above the original Maximum Contract Sum during the term of this Contract.
- 7.2.2.2 COUNTY's Board of Supervisors has appropriated sufficient funds for all changes described in each such amendment to this Contract.
- 7.2.2.3 Approval of County Counsel and the Chief Administrative Officer is obtained prior to any such amendment to this Contract; and
- 7.2.3 The Director shall notify COUNTY's Board of Supervisors, Chief Administrative Officer, and County Counsel of all Contract changes, in writing, within ten (10) Days following execution of such amendment.
- 7.3 The COUNTY's Board of Supervisors or Chief Administrative Officer or designee may require the addition and/or change of certain terms and conditions in the Contract during the term of this Contract. The COUNTY reserves the right to add and/or change such provisions as required by the COUNTY's Board of Supervisors or Chief Administrative Officer. To implement such changes, an Amendment to the Contract shall be prepared and executed by the CONTRACTOR and by the COUNTY's Board of Supervisors or the Director in the event the Director has the delegated authority to execute, after Chief Administrative Office approval.

8.0 CHILD ABUSE PREVENTION REPORTING

- 8.1 CONTRACTOR agrees that the safety of the child will always be the first priority. To ensure the safety of children, CONTRACTOR will immediately notify COUNTY and the Child Abuse Hotline whenever CONTRACTOR reasonably suspects that a child has been a victim of abuse and/or is in danger of future abuse. The CONTRACTOR will remain with the child if imminent risk is present.
- 8.2 CONTRACTOR shall ensure that all known or suspected instances of child abuse are reported to a child protection agency as defined in Section 11164, et. Seq. of the Penal Code. This responsibility shall include:
 - 8.2.1 A requirement that all employees, consultants, or agents performing services under this Contract who are required by Penal Code, Section 11166(a), to report child abuse, sign a statement that he or she knows of the reporting requirements and will comply with them.

- 8.2.2 The establishment of procedures to ensure reporting even when employees, consultants or agents who are not required to report child abuse under California Penal Code Section 11166, gain knowledge of, or reasonably suspect that a child had been a victim of abuse or neglect.
- 8.2.3 The assurance that all employees of CONTRACTOR and Subcontractors understand that the safety of the child is always the first priority.

9.0 CHILD SUPPORT COMPLIANCE PROGRAM

- 9.1 Contractor's Warranty of Adherence to COUNTY's Child Support Compliance Program
 - 9.1.1 The CONTRACTOR acknowledges that the COUNTY has established a goal of ensuring that all individuals who benefit financially from COUNTY through contract are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the COUNTY and its taxpayers.
 - 9.1.2 As required by COUNTY's Child Support Compliance Program (County Code Chapter 2.200) and without limiting the CONTRACTOR's duty under this contract to comply with all applicable provisions of law, the CONTRACTOR warrants that it is now in compliance and shall during the term of this contract maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).
- 9.2 Termination for Breach of Warranty to Maintain Compliance with COUNTY's Child Support Compliance Program

Failure of the CONTRACTOR to maintain compliance with the requirements set forth in Sub-section 9.1, Contractor's Warranty of Adherence to COUNTY's Child Support Compliance Program, shall constitute default under this Contract. Without limiting the rights and remedies available to the COUNTY under any other provision of this Contract, failure of CONTRACTOR to cure such default within ninety (90)

calendar days of written notice shall be grounds upon which the COUNTY may terminate this Contract pursuant to Part II, Section 47.0 Termination for CONTRACTOR's Default, and pursue debarment of CONTRACTOR, pursuant to County Code Chapter 2.202.

10.0 COMPLAINTS

- 10.1 CONTRACTOR shall establish a written procedure to resolve client grievances. At the request of the COUNTY's Program Manager, CONTRACTOR shall submit such procedures to COUNTY within five (5) calendar days from the date of the request.
 - 10.1.1 CONTRACTOR shall develop and operate procedures for receiving, investigating and responding to complaints. Within five (5) business days after Contract effective date, CONTRACTOR shall provide the COUNTY with the CONTRACTOR's policy for receiving, investigating and responding to user complaints.
 - 10.1.2 If the COUNTY request changes in the CONTRACTOR's policy, the CONTRACTOR shall make such changes and resubmit the plan within five (5) business Days.
 - 10.1.3 If, at any time, the CONTRACTOR wishes to change the CONTRACTOR's policy, the CONTRACTOR shall submit proposed changes to the COUNTY for approval before implementation.
- 10.2 CONTRACTOR shall preliminarily investigate all complaints and notify the COUNTY's Program Manager of the status of the investigation within five (5) business Days of receiving the complaint.
- 10.3 When complaints cannot be resolved informally, a system of follow-through shall be instituted which adheres to formal plans for specific actions and strict time deadlines.
- 10.4 Copies of all written responses shall be sent to the COUNTY's Program Manager within three (3) business Days of mailing to the complainant.

11.0 COMPLIANCE WITH APPLICABLE LAWS

11.1 CONTRACTOR shall conform to and abide by all applicable Municipal, COUNTY, State and Federal laws and regulations, court rules, ordinances, and directives, and all provisions required thereby to be included in this Contract are hereby incorporated herein by reference insofar as the same or any of them are applicable. This includes compliance with mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, California

Administrative Code) and compliance with Section 306 of the Clean Air Act (42 USC 1857(h)), Section 508 of the Clean Water Act (33 USC 1368), Executive Order 11738 and Environmental Protection Agency regulations (40 CFR Part 15). Insofar as permits and/or licenses are required for the prescribed services and/or any construction authorized herein, the same must be obtained from the regulatory agency having jurisdiction thereover.

- 11.1.1 CONTRACTOR acknowledges that this Contract will be funded, in part, with federal funds; therefore, CONTRACTOR agrees that it shall comply with all applicable federal laws and regulations pertaining to such federal funding. Said federal laws and regulations include, but are not limited to, 45 CFR Section 92.36, et seq.
- 11.1.2 CONTRACTOR shall comply with all applicable laws pertaining to confidentiality. This shall include but is not limited to the confidentiality provisions of Section 827 and Section 10850 of the California Welfare and Institutions Code and MPP Division 19.
- 11.1.3 (For Contracts over Ten Thousand Dollars (\$10,000) CONTRACTOR agrees to comply fully with the terms of Executive Order 11246, entitled Equal Employment Opportunity as amended by Executive Order 11375, and as supplemented by Department of Labor Regulations (41 CFR Part 60).
- 11.2 Failure by CONTRACTOR to comply with such laws and regulations shall be a material breach of this Contract and may result in termination of this Contract.
- 11.3 CONTRACTOR shall indemnify and hold harmless the COUNTY from and against any and all liability, damages, costs, and expenses, including, but not limited to, defense costs and attorneys' fees, arising from or related to any violation on the part of the CONTRACTOR or its employees, agents, or Subcontractors of any such laws, rules, regulations, ordinances, or directives.

12.0 COMPLIANCE WITH CIVIL RIGHTS LAWS

CONTRACTOR hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person shall, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. CONTRACTOR shall comply with

Exhibit B, Attachment A, Contractor's Equal Employment Opportunity (EEO) Certification.

13.0 COMPLIANCE WITH JURY SERVICE PROGRAM

This Contract is subject to the provisions of the COUNTY's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached hereto as Exhibit B, Attachment G, and incorporated by reference into and made a part of this Contract.

- 13.1 Written Employee Jury Service Policy
 - 13.1.1 Unless CONTRACTOR has demonstrated to the COUNTY's satisfaction either that CONTRACTOR is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that CONTRACTOR qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), CONTRACTOR shall have and adhere to a written policy that provides that its Employees shall receive from the CONTRACTOR, on an annual basis, no less than five (5) Days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the CONTRACTOR or that the CONTRACTOR deduct from the Employee's regular pay the fees received for jury service.
 - 13.1.2 For purposes of this Section, "Contractor" means a person, partnership, corporation or other entity which has a contract with the COUNTY or a subcontract with a COUNTY contractor and has received or will receive an aggregate sum of Fifty Thousand Dollars (\$50,000) or more in any 12-month period under one or more COUNTY contracts or subcontracts. "Employee" means any California resident who is a full time employee of CONTRACTOR. "Full time" means forty (40) hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the COUNTY, or 2) CONTRACTOR has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing shortterm, temporary services of ninety (90) Days or less within a 12month period are not considered full-time for purposes of the Jury Service Program. If CONTRACTOR uses any Subcontractor to perform services for the COUNTY under this Contract, the Subcontractor shall also be subject to the provisions of this Section 13.0. The provisions of this Sub-section 13.1.2 shall be inserted into any such subcontract contract and a copy of the Jury Service Program shall be attached to the agreement.

- 13.1.3 If CONTRACTOR is not required to comply with the Jury Service Program when the Contract commences, CONTRACTOR shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, shall immediately CONTRACTOR notify COUNTY CONTRACTOR at any time either comes within the Jury Service Program's definition of "Contractor" or if CONTRACTOR no longer qualifies for an exception to the Jury Service Program. In either event, CONTRACTOR shall immediately implement a written policy consistent with the Jury Service Program. The COUNTY may also require, at any time during the term of this Contract and at its sole discretion, that CONTRACTOR demonstrate to the COUNTY's satisfaction that CONTRACTOR either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that CONTRACTOR continues to qualify for an exception to the Program.
- 13.1.4 CONTRACTOR's violation of this Section 13.0 of this Contract may constitute a material breach of this Contract. In the event of such material breach, COUNTY may, in its sole discretion, terminate the Contract and/or bar CONTRACTOR from the award of future COUNTY contracts for a period of time consistent with the seriousness of the breach.

14.0 CONDUCT OF PROGRAM

CONTRACTOR shall abide by all terms and conditions imposed and required by this Contract and shall comply with all subsequent revisions, modifications, and administrative and statutory changes made by the State, and all applicable provisions of State and Federal regulations. Failure by CONTRACTOR to comply with provisions, requirements or conditions of this Contract, including but not limited to performance documentation, reporting and evaluation requirements, shall be a material breach of this Contract and may result in the withholding of payments, financial penalties, and/or termination as stated herein.

15.0 CONFLICT OF INTEREST

15.1 No COUNTY employee whose position in COUNTY enables such employee to influence the award of this Contract or any competing Contract, and no spouse or economic dependent of such employee, shall be employed in any capacity by CONTRACTOR or have any other direct or indirect financial interest in this Contract. No officer or employee of CONTRACTOR who may financially benefit from the performance of work hereunder shall in any way participate in COUNTY's approval, or ongoing

- evaluation of such work, or in any way attempt to unlawfully influence COUNTY's approval or ongoing evaluation of such work.
- 15.2 CONTRACTOR shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Contract. CONTRACTOR warrants that it is not now aware of any facts that create a conflict of interest. If CONTRACTOR hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to COUNTY. Full written disclosure shall include, but is not limited to, identification of all persons implicated and complete description of all relevant circumstances. Failure to comply with the provisions of this Section shall be a material breach of this Contract.

16.0 CONSIDERATION OF GREATER AVENUES FOR INDEPENDENCE (GAIN) OR GENERAL RELIEF OPPORTUNITIES FOR WORK (GROW) PARTICIPANTS FOR EMPLOYMENT

- 16.1 Should CONTRACTOR require additional or replacement personnel after the effective date of this Contract, CONTRACTOR shall give consideration for any such employment openings to participants in the COUNTY's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program or General Relief Opportunities for Work (GROW) Program who meet CONTRACTOR's minimum qualifications for the open position. For this purpose, consideration shall mean that the CONTRACTOR will interview qualified candidates. The COUNTY will refer GAIN/GROW participants, by job category, to CONTRACTOR.
- 16.2 In the event that both laid-off COUNTY employees and GAIN/GROW participants are available for hiring, COUNTY employees shall be given first priority.

17.0 CONTRACT ACCOUNTING AND FINANCIAL REPORTING

- 17.1 CONTRACTOR shall establish and maintain an accounting system including internal controls and financial reporting, which shall meet the minimum requirements for Contract Accounting as described in Exhibit B, Attachment E, Auditor-Controller Contract Accounting and Administration Handbook.
- 17.2 CONTRACTOR shall maintain supporting documentation for all accruals reported. Accruals which are not properly supported may be disallowed upon audit.

18.0 CONTRACTOR RESPONSIBILITY AND DEBARMENT

- 18.1 A responsible contractor is a contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is the COUNTY's policy to conduct business only with responsible contractors.
- 18.2 The CONTRACTOR is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the COUNTY acquires information concerning the performance of the CONTRACTOR on this or other contracts which indicates that the CONTRACTOR is not responsible, the COUNTY may, in addition to other remedies provided in the Contract, debar the CONTRACTOR from bidding or proposing on, or being awarded, and/or performing work on COUNTY contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing contracts the CONTRACTOR may have with the COUNTY.
- 18.3 The COUNTY may debar a Contractor if the COUNTY's Board of Supervisors, in its discretion, that the Contractor has done any of the following: (1) violated a term of a contract with the COUNTY or a nonprofit corporation created by the COUNTY; (2) committed an act or omission which negatively reflects on the CONTRACTOR's quality, fitness or capacity to perform a contract with the COUNTY, any other public entity, or a nonprofit corporation created by the COUNTY, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against the COUNTY or any other public entity.
- 18.4 If there is evidence that the CONTRACTOR may be subject to debarment, the Department will notify the CONTRACTOR in writing of the evidence, which is the basis for the proposed debarment and will advise the CONTRACTOR of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 18.5 The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The CONTRACTOR and/or the CONTRACTOR's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether the CONTRACTOR should be debarred, and if so, the appropriate length of time of the debarment. The CONTRACTOR and the Department shall be provided an opportunity to

- object to the tentative proposed decision prior to its presentation to the COUNTY's Board of Supervisors.
- 18.6 After consideration of any objections or if no objections are submitted, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the COUNTY's Board of Supervisors. The COUNTY's Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 18.7 If a CONTRACTOR has been debarred for a period longer than five years, that CONTRACTOR may, after the debarment has been in effect for at least five years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The COUNTY may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the CONTRACTOR has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the COUNTY.
- 18.8 The Contractor Hearing Board will consider a request for review of a debarment determination only where: (1) the CONTRACTOR has been debarred for a period longer than five years; (2) the debarment has been in effect for at least five years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
 - 18.8.1 The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the COUNTY's Board of Supervisors. The COUNTY's Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 18.9 These terms shall also apply to Subcontractors of COUNTY Contractors.

19.0 CONTRACTOR'S CHARTABLE ACTIVITIES COMPLIANCE

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring CONTRACTORS to complete the certification in Exhibit B, Attachment K the COUNTY seeks to ensure that all COUNTY CONTRACTORs that receive or raise charitable contributions comply with California law in order to protect the COUNTY and its taxpayers. A CONTRACTOR which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination or debarment proceedings or both. (County Code Chapter 2.202).

20.0 CONTRACTOR'S OBLIGATIONS UNDER HEALTH INSURANCE PORTABILITY & ACCOUNTABILITY ACT (HIPAA)

The COUNTY is subject to the Administrative Simplification requirements of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). Under this Contract, CONTRACTOR provides services to the COUNTY and the CONTRACTOR receives, has access to, and/or creates Protected Health Information as defined in Exhibit B, Attachment M in order to provide those services. The COUNTY and the CONTRACTOR therefore agree to the terms of Exhibit B, Attachment M, CONTRACTOR's Obligations Under HIPAA.

21.0 CONTRACTOR'S WORK

- 21.1 Pursuant to the provisions of this Contract, CONTRACTOR shall fully perform, complete and deliver on time, all tasks, deliverables, services and other work as more fully set forth in Exhibit A, Statement of Work.
- 21.2 If the CONTRACTOR provides any tasks, deliverables, goods, services, or other work, other than as specified in this Contract, the same shall be deemed to be a gratuitous effort on the part of the CONTRACTOR, and the CONTRACTOR shall have no claim whatsoever against the COUNTY.

22.0 COUNTY'S QUALITY ASSURANCE PLAN

The COUNTY or its agent will evaluate CONTRACTOR's performance under this Contract on not less than an annual basis. Such evaluation will include assessing the CONTRACTOR's compliance with all contract terms and conditions and performance standards. CONTRACTOR deficiencies which COUNTY determines are severe or continuing and that may place performance of the Contract in jeopardy if not corrected will be reported to the COUNTY's Board of Supervisors. The report will include improvement/corrective action measures taken by the COUNTY and CONTRACTOR. If improvement does not

occur consistent with the corrective action measures, the COUNTY may terminate this Contract or impose other penalties as specified in this Contract.

23.0 CRIMINAL CLEARANCES

- 23.1 For the safety and welfare of the children to be served under this Contract, CONTRACTOR agrees, as permitted by law, to ascertain arrest and conviction records for all current and prospective employees, independent contractors, volunteers or Subcontractors who may come in contact with children in the course of their work, volunteer activity or performance of the subcontract and shall maintain such records in the file of each such person.
- 23.2 CONTRACTOR shall immediately notify COUNTY of any arrest and/or subsequent conviction, other than for minor traffic offenses, of any employee, independent contractor, volunteer staff or Subcontractor who may come in contact with children while providing services under this Contract when such information becomes known to CONTRACTOR.
- 23.3 CONTRACTOR agrees not to engage or continue to engage the services of any person convicted of any crime involving harm to children, or any crime involving conduct inimical to the health, morals, welfare or safety of others, including but not limited to the offenses specified in Health and Safety Code, Section 11590 (offenses requiring registration as a controlled substance offender) and those crimes listed in the Penal Code which involve murder, rape, kidnap, abduction, assault and lewd and lascivious acts.

24.0 EMPLOYEE BENEFITS AND TAXES

- 24.1 CONTRACTOR shall be solely responsible for providing to, or on behalf of its employees, all legally required salaries, wages, benefits, or other compensation.
- 24.2 COUNTY shall have no liability or responsibility for any taxes, including, without limitation, sales, income, employee withholding and/or property taxes which may be imposed in connection with or resulting from this Contract or CONTRACTOR's performance hereunder.

25.0 EMPLOYMENT ELIGIBILITY VERIFICATION

CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding employment of aliens and others, and that all its employees performing work under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by

Federal and State statutes and regulations including but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain such documentation of all covered employees for the period prescribed by law. CONTRACTOR shall indemnify, defend, and hold harmless, the COUNTY, its agents, officers and employees from employer sanctions and any other liability which may be assessed against the CONTRACTOR or the COUNTY or both in connection with any alleged violation of Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Contract.

26.0 EVENTS OF DEFAULT

26.1 Default for Non-Performance

COUNTY may terminate the whole or any part of this Contract if either of the following circumstances exists:

- 26.1.1 CONTRACTOR has made a misrepresentation of any required element in the bid/proposal submitted in response to the Invitation for Bids/Request for Proposals, if any; or
- 26.1.2 CONTRACTOR fails to comply with or perform any provision of this Contract or fails to make progress so as to endanger performance of any term of this Contract.
- 26.2 Default for Insolvency

COUNTY may terminate this Contract for default for insolvency in the event of the occurrence of any of the following:

- 26.2.1 Insolvency of CONTRACTOR. CONTRACTOR shall be deemed insolvent if it has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether it has filed for bankruptcy or not, and whether insolvent within the meaning of the Federal Bankruptcy Law or not;
- 26.2.2 The filing of a voluntary petition in bankruptcy;
- 26.2.3 The appointment of a Receiver or Trustee for CONTRACTOR;
- 26.2.4 The execution by CONTRACTOR of an assignment for the benefit of creditors.
- 26.3 Other Events of Default

Determination by the COUNTY, the State Fair Employment Commission, or the Federal Equal Employment Opportunity Commission of discrimination having been practiced by CONTRACTOR in violation of State and/or Federal laws thereon.

27.0 FAIR LABOR STANDARDS

The CONTRACTOR shall comply with all applicable provisions of the Federal Fair Labor Standards Act and shall indemnify, defend, and hold harmless the COUNTY and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by the CONTRACTOR's employees for which the COUNTY may be found jointly or solely liable.

28.0 FIXED ASSETS

Title to all fixed assets purchased with COUNTY funds designated by the COUNTY for that purpose under this Contract shall remain with COUNTY. A "Fixed Asset" is defined hereunder as any equipment costing Five Thousand Dollars (\$5,000) or more, with a useful life of more than one year. Such assets shall be maintained and repaired by CONTRACTOR during the term of this Contract. CONTRACTOR shall provide an accounting of such assets at the termination or expiration of this Contract and shall deliver same to COUNTY upon COUNTY's written request. CONTRACTOR shall have the option upon the expiration or termination of the Contract to acquire such assets at a price to be mutually agreed upon by COUNTY and CONTRACTOR.

29.0 GOVERNING LAW, JURISDICTION, AND VENUE

This Contract shall be governed by, and construed in accordance with, the laws of the State of California. The CONTRACTOR agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Contract and further agrees and consents that venue of any action brought hereunder shall be exclusively in the County of Los Angeles.

30.0 INDEMNIFICATION

30.1 CONTRACTOR shall indemnify, defend and hold harmless COUNTY, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to, demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with CONTRACTOR's acts and/or omissions arising from and/or relating to this Contract.

30.2 COUNTY shall indemnify, defend and hold harmless CONTRACTOR, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to, demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with COUNTY's acts and/or omissions arising from and/or relating to this Contract.

31.0 INDEPENDENT CONTRACTOR STATUS

- 31.1 This Contract is by and between the COUNTY and the CONTRACTOR and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between COUNTY and the CONTRACTOR. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.
- 31.2 CONTRACTOR shall be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Contract all compensation and benefits. The COUNTY shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of the CONTRACTOR.
- 31.3 CONTRACTOR understands and agrees that all persons performing work pursuant to this Contract are, for purposes of Workers' Compensation liability, solely employees of the CONTRACTOR and not employees of the COUNTY. The CONTRACTOR shall be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of the CONTRACTOR pursuant to this Contract.

32.0 LIQUIDATED DAMAGES

- 32.1 If, in the judgment of the Director, the CONTRACTOR is deemed to be non-compliant with the terms and obligations assumed hereby, the Director, or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the CONTRACTOR's invoice for work not performed. The work not performed and the amount to be withheld or deducted from payments to the CONTRACTOR from the COUNTY, will be forwarded to the CONTRACTOR by the Director, or his/her designee, in a written notice describing the reasons for said action.
- 32.2 If the Director determines that there are deficiencies in the performance of this Contract that the Director deems are correctable by the CONTRACTOR over a certain time span, the Director will provide a

written notice to the CONTRACTOR to correct the deficiency within specified time frames. Should the CONTRACTOR fail to correct deficiencies within said time frame, the Director may:

- (a) Deduct from the CONTRACTOR's payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or
- (b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of the CONTRACTOR to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages shall be that which is specified in Exhibit A-1, Performance Requirements Summary (PRS) Chart, and that the CONTRACTOR shall be liable to the COUNTY for liquidated damages in said amount. Said amount shall be deducted from the COUNTY's payment to the CONTRACTOR; and/or
- (c) Upon giving five (5) Days notice to the CONTRACTOR for failure to correct the deficiencies, the COUNTY may correct any and all deficiencies and the total costs incurred by the COUNTY for completion of the work by an alternate source, whether it be COUNTY forces or separate private contractor, will be deducted and forfeited from the payment to the CONTRACTOR from the COUNTY, as determined by the COUNTY.
- 32.3 The action noted in Sub-section 32.2 shall not be construed as a penalty, but as adjustment of payment to the CONTRACTOR to recover the COUNTY cost due to the failure of the CONTRACTOR to complete or comply with the provisions of this Contract.
- 32.4 This Sub-section shall not, in any manner, restrict or limit the COUNTY's right to damages for any breach of this Contract provided by law or as specified in the PRS or Sub-section 32.2, and shall not, in any manner, restrict or limit the COUNTY's right to terminate this Contract as agreed to herein.

33.0 MANDATORY REQUIREMENT TO REGISTER ON COUNTY'S WEBVEN

CONTRACTOR represents and warrants that it has registered in the COUNTY's WebVen. Prior to a contract award, all potential contractors <u>must register</u> in the COUNTY's WebVen. The WebVen contains the vendor's business profile and identifies the goods/services the business provides. Registration can be accomplished online via the Internet by accessing the COUNTY's home page at http://lacounty.info/doing_business/main_db.htm. (There are underscores in the address between the words 'doing business' and 'main db'.)

34.0 MOST FAVORED PUBLIC ENTITY

If the CONTRACTOR's prices decline, or should the CONTRACTOR at any time during the term of this Contract provide the same goods or services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in this Contract, then such lower prices shall be immediately extended to the COUNTY.

35.0 NON-DISCRIMINATION AND AFFIRMATIVE ACTION

- 35.1 CONTRACTOR certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies, are and shall be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations.
- 35.2 CONTRACTOR shall certify to, and comply with, the provisions of Exhibit B, Attachment A, Contractor's Equal Employment Opportunity (EEO) Certification.
- 35.3 CONTRACTOR shall take affirmative action to ensure that applicants are employed and that employees are treated during employment without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action shall include but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
- 35.4 CONTRACTOR certifies and agrees that it will deal with its Subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 35.5 CONTRACTOR certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.
- 35.6 CONTRACTOR shall allow COUNTY representatives access to CONTRACTOR's employment records during regular business hours to

verify compliance with the provisions of this section when so requested by COUNTY.

- 35.7 If the COUNTY finds that any of the above provisions have been violated, such violation shall constitute a material breach of contract upon which COUNTY may determine to terminate this Contract. While the COUNTY reserves the right to determine independently that the anti-discrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment Opportunity Commission or the Federal Equal Employment Opportunity Commission that the CONTRACTOR has violated Federal or State anti-discrimination laws or regulations shall constitute a finding by COUNTY that the CONTRACTOR has violated the anti-discrimination provisions of this Contract.
- 35.8 The parties agree that in the event the CONTRACTOR violates any of the anti-discrimination provisions of this Contract, the COUNTY shall, at its sole option, be entitled to the sum of Five Hundred Dollars (\$500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Contract.

36.0 NON EXCLUSIVITY

Nothing herein is intended nor shall be construed as creating any exclusive arrangement with CONTRACTOR. This Contract shall not restrict DCFS from acquiring similar, equal, or like goods and/or services from other entities or sources.

37.0 NOTICE OF DELAYS

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party shall, within one (1) Day, give written notice thereof, including all relevant information with respect thereto, to the other party.

38.0 NOTICE OF DISPUTE

The CONTRACTOR shall bring to the attention of the COUNTY Program Manager and/or COUNTY Program Director any dispute between the COUNTY and the CONTRACTOR regarding the performance of services as stated in this Contract. If the COUNTY Program Manager or COUNTY Program Director is not able to resolve the dispute, the Director of DCFS, or designee, and CONTRACTOR shall resolve such dispute.

39.0 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT

CONTRACTOR shall notify its employees, and shall require each Subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Services Notice 1015, attached hereto as Exhibit B, Attachment F.

40.0 PROHIBITION AGAINST INDUCEMENT OR PERSUASION

Notwithstanding the above, CONTRACTOR and COUNTY agree that, during the term of this Contract and for a period of one year thereafter, neither party shall in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

41.0 PUBLIC RECORDS ACT

- 41.1 Any documents submitted by CONTRACTOR, all information obtained in connection with the COUNTY's right to audit and inspect CONTRACTOR's documents, books, and accounting records pursuant to Part II, Section 43.0, Record Retention and Inspection/Audit Settlement, of this Contract, as well as those documents which were required to be submitted in response to the solicitation process for this Contract, become the exclusive property of the COUNTY. All such documents become a matter of public record and shall be regarded as public records. Exceptions will be those elements in the California Government Code Section 6250 et seq. (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". The COUNTY shall not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order of court of competent jurisdiction.
- 41.2 In the event the COUNTY is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a bid or proposal marked "trade secret", "confidential", or "proprietary", the CONTRACTOR agrees to defend and indemnify the COUNTY from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.

42.0 PUBLICITY

42.1 The CONTRACTOR shall not disclose any details in connection with this Contract to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing the

CONTRACTOR's need to identify its services and related clients to sustain itself, the COUNTY shall not inhibit the CONTRACTOR from publishing its role under this Contract within the following conditions:

- 42.1.1 The CONTRACTOR shall develop all publicity material in a professional manner; and
- 42.1.2 During the term of this Contract, the CONTRACTOR shall not, and shall not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the COUNTY without the prior written consent of the COUNTY's Project Director. The COUNTY shall not unreasonably withhold written consent.
- 42.2 The CONTRACTOR may, without the prior written consent of COUNTY, indicate in its proposals and sales materials that it has been awarded this Contract with the County of Los Angeles, provided that the requirements of this Sub-paragraph 42.2 shall apply.

43.0 RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT

- 43.1 CONTRACTOR shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. The CONTRACTOR shall also maintain accurate and complete employment and other records relating to its performance of this Contract.
- 43.2 CONTRACTOR agrees that the COUNTY, or its authorized representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or records relating to this Contract. All such material, including but not limited to, all financial records, timecards and other employment records, and proprietary data and information, shall be kept and maintained by the CONTRACTOR and shall be made available to the COUNTY during the term of this Contract and for a period of five (5) years thereafter unless the COUNTY's written permission is given to dispose of any such material prior to such time. All such material shall be maintained by the CONTRACTOR at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at the COUNTY's option, the CONTRACTOR shall pay the COUNTY for travel, per diem, and other costs incurred by the COUNTY to examine, audit, excerpt, copy, or transcribe such material at such other location.
- 43.3 In the event that an audit of the CONTRACTOR is conducted specifically regarding this Contract by any Federal or State Auditor, or by any auditor, or accountant employed by the CONTRACTOR or otherwise, then CONTRACTOR shall file a copy of such audit report with COUNTY's

Auditor-Controller within thirty (30) Days of CONTRACTOR's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. COUNTY shall make a reasonable effort to maintain the confidentiality of such audit report(s).

- 43.4 Failure on the part of the CONTRACTOR to comply with any of the provisions of this Section 43.0 shall constitute a material breach of this Contract upon which the COUNTY may terminate or suspend this Contract.
- 43.5 If, at any time during the term of this Contract or within five (5) years after the expiration or termination of this Contract, representatives of the COUNTY may conduct an audit of the CONTRACTOR regarding the work performed under this Contract, and if such audit finds that COUNTY's dollar liability for such work is less than payments made by the COUNTY to the CONTRACTOR, then the difference shall be either: (a) repaid by the CONTRACTOR to the COUNTY by cash payment upon demand; or (b) at the sole option of the COUNTY's Auditor-Controller, deducted from any amounts due to the CONTRACTOR from the COUNTY, whether under this Contract or otherwise. If such audit finds that the COUNTY's dollar liability for such work is more than the payments made by COUNTY to CONTRACTOR, then the difference shall be paid to the CONTRACTOR by the COUNTY by cash payment, provided that in no event shall COUNTY's maximum obligation for this Contract exceed the funds appropriated by the COUNTY for the purpose of this Contract.

44.0 RECYCLED-CONTENT PAPER

Consistent with the COUNTY's Board of Supervisors' policy to reduce the amount of solid waste deposited at the COUNTY landfills, the CONTRACTOR agrees to use recycled-content paper to the maximum extent possible on this Contract.

45.0 SAFELY SURRENDERED BABY LAW

45.1 Contractor's Acknowledgement of COUNTY's Commitment to the Safely Surrendered Baby Law

The CONTRACTOR acknowledges that the COUNTY places a high priority on the implementation of the Safely Surrendered Baby Law. The CONTRACTOR understands that it is the COUNTY's policy to encourage all COUNTY Contractors to voluntarily post the COUNTY's "Safely Surrendered Baby Law" poster in a prominent position at the CONTRACTOR's place of business. The CONTRACTOR will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The COUNTY's

Department of Children and Family Services will supply the CONTRACTOR with the poster to be used.

46.0 SUBCONTRACTING

- 46.1 The requirements of this Contract may not be subcontracted by the CONTRACTOR without the advance approval of the COUNTY. Any attempt by the CONTRACTOR to subcontract without the prior consent of the COUNTY may be deemed a material breach of this Contract.
- 46.2 If the CONTRACTOR desires to subcontract, the CONTRACTOR shall provide the following information promptly at the COUNTY's request:
 - 46.2.1 A description of the work to be performed by the Subcontractor;
 - 46.2.2 A draft copy of the proposed subcontract; and
 - 46.2.3 Other pertinent information and/or certifications requested by the COUNTY.
- 46.3 CONTRACTOR shall require that Subcontractor(s) indemnify and hold the COUNTY harmless with respect to the activities of Subcontractor(s) in the same manner and to the same degree as if such Subcontractor(s) were CONTRACTOR employees.
- 46.4 CONTRACTOR shall remain fully responsible for all performances required of it under this Contract, including those that the CONTRACTOR has determined to subcontract, notwithstanding the COUNTY's approval of the CONTRACTOR's proposed subcontract.
- 46.5 COUNTY's consent to subcontract shall not waive the COUNTY's right to prior and continuing approval of any and all personnel, including Subcontractor employees, providing services under this Contract. The CONTRACTOR is responsible to notify its Subcontractors of this COUNTY right.
- 46.6 COUNTY's Program Manager is authorized to act for and on behalf of the COUNTY with respect to approval of any subcontract and Subcontractor employees.
- 46.7 CONTRACTOR shall obtain the following from each Subcontractor before any Subcontractor employee may perform any work under any subcontract to this Contract. CONTRACTOR shall maintain and make available upon request of Program Manager all the following documents:

- 46.7.1 An executed Exhibit B, Attachment C, "CONTRACTOR's Employee Acknowledgment and Confidentiality Agreement", executed by each Subcontractor and each of Subcontractor's employees approved to perform work hereunder.
- 46.7.2 Certificates of Insurance which establish that the Subcontractor maintains all the programs of insurance required by Part I, Section 5.2, Insurance Coverage Requirements, of this Contract, and
- 46.7.3 The Tax Identification Number of the subcontracting agency to be placed on the signature page of the subcontract. This Tax Identification Number shall not be identical to the CONTRACTOR's Tax Identification Number.
- 46.8 CONTRACTOR shall provide Program Manager with copies of all executed subcontracts after Program Manager's approval.
- 46.9 No subcontract shall alter in any way any legal responsibility of CONTRACTOR to COUNTY. CONTRACTOR shall remain responsible for any and all performance required of it under this Contract, including, but not limited to, the obligation to properly supervise, coordinate, and perform all work required hereunder.
- 46.10 Notwithstanding any other provision of this Contract, the parties do not in any way intend that any person or entity shall acquire any rights as a third party beneficiary of this Contract.
- 46.11 CONTRACTOR shall be solely liable and accountable for any and all payments and other compensation to all Subcontractor's engaged hereunder and their officers, employees, and agents. COUNTY shall have no liability or responsibility whatsoever for any payment or other compensation for any Subcontractors or their officers, employees, and agents.

47.0 TERMINATION FOR CONTRACTOR'S DEFAULT

- 47.1 COUNTY may, by written notice to the CONTRACTOR, terminate the whole or any part of this Contract, if, in the judgment of COUNTY's Program Manager:
 - 47.1.1 CONTRACTOR has materially breached this Contract;
 - 47.1.2 CONTRACTOR fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required under this Contract: or

- 47.1.3 CONTRACTOR fails to demonstrate a high probability of timely fulfillment of performance requirements under this Contract, or of any obligations of this Contract and in either case, fails to demonstrate convincing progress toward a cure within five (5) working days (or such longer period as the COUNTY may authorize in writing) after receipt of written notice from the COUNTY specifying such failure.
- 47.2 In the event COUNTY terminates this Contract in whole or in part as provided Sub-section 47.1, the COUNTY may procure, upon such terms and in such manner, as COUNTY may deem appropriate, services similar to those so terminated. CONTRACTOR shall be liable to the COUNTY for any and all excess cost incurred by the COUNTY, as determined by the COUNTY, for such similar goods and services. The CONTRACTOR shall continue the performance of this Contract to the extent not terminated under the provisions of this Section 47.0. This provision is not intended to create an unfunded obligation.
- Except with respect to defaults of any Subcontractor, the CONTRACTOR shall not be liable for any such excess costs of the type identified in Subsection 47.2 if its failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of the CONTRACTOR. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the COUNTY in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the CONTRACTOR. If the failure to perform is caused by the default of a Subcontractor, and if such default arises out of causes beyond the control of both the CONTRACTOR and Subcontractor, and without the fault or negligence of either of them, the CONTRACTOR shall not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit the CONTRACTOR to meet the required performance schedule. As used in this Sub-section 47.3, the terms "Subcontractor" and "Subcontractors" mean Subcontractor(s) at any tier.
- 47.4 If, after the COUNTY has given notice of termination under the provisions of this Section 47.0, it is determined by the COUNTY that the CONTRACTOR was not in default under the provisions of this Section 47.0 or that the default was excusable under the provisions of Sub-section 47.3, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to Part II, Section 48.0, Termination for Convenience.

- In the event the COUNTY terminates this Contract in its entirety due to the CONTRACTOR's default as provided in Sub-section 47.1, the CONTRACTOR and the COUNTY agree that the COUNTY will have actual damages, which are extremely difficult to calculate and impracticable to fix and which will include, but are not limited to, the COUNTY's costs of procurement of replacement services and costs incurred due to delays in procuring such services. Therefore, the CONTRACTOR and the COUNTY agree that the COUNTY shall, at its sole option and in lieu of the provisions of Sub-section 47.2, be entitled to liquidated damages from the CONTRACTOR, pursuant to California Civil Code Section 1671, in the amount of Five Thousand Dollars (\$5,000) or five percent (5%) of the applicable year's Contract sum, whichever is less, as equitable compensation to the COUNTY for such actual damages. This amount of liquidated damages shall be either paid by the CONTRACTOR to the COUNTY by cash payment upon demand or, at the sole discretion of COUNTY, or designee, deducted from any amounts due to the CONTRACTOR by the COUNTY, whether under this Contract or otherwise.
 - 47.5.1 These liquidated damages shall be in addition to any credits, which the COUNTY is otherwise entitled to under this Contract, and the CONTRACTOR's payment of these liquidated damages shall not in any way change, or affect the provisions of Part II, Section 30.0, Indemnification.
- 47.6 The rights and remedies of the COUNTY provided in this Section 47.0 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

48.0 TERMINATION FOR CONVENIENCE

- 48.1 This Contract may be terminated, in whole or in part, from time to time, when such action is deemed by the COUNTY, in its sole discretion, to be in its best interest. Termination of work hereunder shall be effected by notice of termination to CONTRACTOR specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than ten (10) Days after the notice is sent.
- 48.2 After receipt of a Notice of Termination and except as otherwise directed by COUNTY, the CONTRACTOR shall:
 - 48.2.1 Stop work under this Contract on the date and to the extent specified in such notice, and

- 48.2.2 Complete performances of such part of the work as shall not have been terminated by such notice.
- 48.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of the CONTRACTOR under this Contract shall be maintained by the CONTRACTOR in accordance with Part II, Section 43.0, Record Retention and Inspection/Audit Settlement.

49.0 TERMINATION FOR IMPROPER CONSIDERATION

- 49.1 COUNTY may, by written notice to CONTRACTOR, immediately terminate the right of CONTRACTOR to proceed under this Contract if it is found that consideration, in any form, was offered or given by CONTRACTOR, either directly or through an intermediary, to any COUNTY officer, employee or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment or extension of this Contract or the making of any determinations with respect to the CONTRACTOR's performance pursuant to this Contract. In the event of such termination, the COUNTY shall be entitled to pursue the same remedies against CONTRACTOR as it could pursue in the event of default by the CONTRACTOR.
- 49.2 CONTRACTOR shall immediately report any attempt by a COUNTY officer or employee to solicit such improper consideration. The report shall be made either to the COUNTY manager charged with the supervision of the employee or to the COUNTY Auditor-Controller's Employee Fraud Hotline at (800) 544-6861.
- 49.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

50.0 TERMINATION FOR INSOLVENCY

- 50.1 COUNTY may terminate this Contract forthwith in the event of the occurrence of any of the following:
 - 50.1.1 Insolvency of the CONTRACTOR. The CONTRACTOR shall be deemed to be insolvent if it has ceased to pay its debts for at least sixty (60) Days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not the CONTRACTOR is insolvent within the meaning of the Federal Bankruptcy Code;

- 50.1.2 The filing of a voluntary or involuntary petition regarding the CONTRACTOR under the Federal Bankruptcy Code;
- 50.1.3 The appointment of a Receiver or Trustee for the CONTRACTOR; or
- 50.1.4 The execution by the CONTRACTOR of a general assignment for the benefit of creditors.
- 50.2 The rights and remedies of the COUNTY provided in this Section 50.0 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

51.0 TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE

CONTRACTOR and each COUNTY lobbyist or COUNTY lobbying firm, as defined in County Code Section 2.160.010, retained by CONTRACTOR, shall fully comply with the COUNTY's Lobbyist Ordinance, County Code Chapter 2.160. Failure on the part of CONTRACTOR or any COUNTY lobbyist or COUNTY lobbying firm retained by the CONTRACTOR to fully comply with the COUNTY's Lobbyist Ordinance shall constitute a material breach of this Contract upon which COUNTY may, in its sole discretion, immediately terminate or suspend this Contract.

52.0 TERMINATION FOR NON-APPROPRIATION OF FUNDS

Notwithstanding any other provision of this Contract, the COUNTY shall not be obligated for the CONTRACTOR's performance hereunder or by any provision of this Contract during any of the COUNTY's future fiscal years unless and until the COUNTY's Board of Supervisors appropriates funds for this Contract in the COUNTY's Budget for each such future fiscal year. In the event that funds are not appropriated for this Contract, then this Contract shall terminate as of June 30 of the last fiscal year for which funds were appropriated. The COUNTY shall notify the CONTRACTOR in writing of any such non-allocation of funds at the earliest possible date.

53.0 USE OF FUNDS

All uses of funds paid to CONTRACTOR and other financial transactions related to CONTRACTOR's provision of services under this Contract are subject to review and/or audit by DCFS, COUNTY's Auditor-Controller or its designee, and the State of California. In the event this Contract is subject to audit exceptions, CONTRACTOR shall pay to COUNTY the full amount of CONTRACTOR's liability for such audit exceptions, as determined by DCFS, upon demand by COUNTY.

54.0 VALIDITY

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances shall not be affected thereby.

55.0 WAIVER

No waiver by the COUNTY of any breach of any provision of this Contract shall constitute a waiver of any other breach or of such provision. Failure of the COUNTY to enforce at any time, or from time to time, any provision of this Contract shall not be construed as a waiver thereof. The rights and remedies set forth in this Section 55.0 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

56.0 WARRANTY AGAINST CONTINGENT FEES

- 56.1 CONTRACTOR warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon any Contract or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the CONTRACTOR for the purpose of securing business.
- 56.2 For breach of this warranty, the COUNTY shall have the right to terminate this Contract and, at its sole discretion, deduct from the Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Contract to be subscribed by its Mayor and the seal of such Board to be hereto affixed and attested by the Executive Office thereof, and CONTRACTOR has caused this Contract to be subscribed in its behalf by its duly authorized officer as of the day, month and year first above written. The person signing on behalf of the CONTRACTOR warrants under penalty of perjury that he or she is authorized to bind the CONTRACTOR.

	COUNTY OF LOS ANGELES
ATTEST:	By Mayor, Los Angeles County
VIOLET VARONA-LUKENS Executive Officer-Clerk of the Los Angeles County Board of Supervisors	
Ву	
	CONTRACTOR
	Ву
	Name
	Title
	Ву
	Name
	Title
	Tax Identification Number
APPROVED AS TO FORM:	rax identification number
BY THE OFFICE OF COUNTY COUNS RAYMOND G. FORTNER, JR., County	
BY	
Kathy Bramwell, Senior Deputy Cour	nty Counsel

County of Los Angeles Department of Children and Family Services PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS SERVICES

EXHIBIT A: STATEMENT OF WORK

COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS SERVICES

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STATEMENT OF WORK

1.0 **PREAMBLE**

For over a decade, the COUNTY has collaborated with its community partners to enhance the capacity of the health and human services system to improve the lives of children and families. These efforts require, as a fundamental expectation, that the COUNTY's contracting partners share the COUNTY and community's commitment to provide health and human services that support achievement of the COUNTY's vision, goals, values, and adopted outcomes. Key to these efforts is the integration of service delivery systems and the adoption of the Customer Service and Satisfaction Standards.

The County of Los Angeles' Vision is to improve the quality of life in the COUNTY by providing responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, business and communities. This philosophy of teamwork and collaboration is anchored in the shared values of:

Responsiveness

Professionalism

Accountability

Compassion

Integrity

Commitment

A Can-Do Attitude Respect for Diversity

These shared values are encompassed in the County Mission to enrich lives through effective and caring service and the COUNTY Strategic Plan's eight goals: 1) Service Excellence; 2) Workforce Excellence; 3) Organizational Effectiveness; 4) Fiscal Responsibility; 5) Children and Families' Well-Being; 6) Community Services; 7) Health and Mental Health; and 8) Public Safetv. Improving the well-being of children and families requires coordination, collaboration, and integration of services across functional and jurisdictional boundaries, by and between COUNTY departments/agencies, and community and contracting partners.

The basic conditions that represent the well-being we seek for all children and families in Los Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in January 1993.

- Good Health:
- Economic Well-Being;
- Safety and Survival;
- Emotional and Social Well-Being; and
- Education and Workforce Readiness.

Recognizing no single strategy - in isolation - can achieve the COUNTY's outcomes of well-being for children and families, consensus has emerged among COUNTY and community leaders that making substantial improvements in integrating the COUNTY's health and human services system is necessary to significantly move toward achieving these outcomes. The COUNTY has also established the following values and goals for guiding this effort to integrate the health and human services delivery system:

- Families are treated with respect in every encounter they have with the health, educational, and social services systems.
- Families can easily access a broad range of services to address their needs, build on their strengths, and achieve their goals.
- ➤ There is no "wrong door": wherever a family enters the system is the right place.
- Families receive services tailored to their unique situations and needs.
- Service providers and advocates involve families in the process of determining service plans, and proactively provide families with coordinated and comprehensive information, services, and resources.
- ➤ The COUNTY service system is flexible, able to respond to service demands for both the Countywide population and specific population groups.
- > The COUNTY service system acts to strengthen communities, recognizing that just as individuals live in families, families live in communities.
- ➤ In supporting families and communities, COUNTY agencies work seamlessly with public and private service providers, community-based organizations, and other community partners.
- ➤ COUNTY agencies and their partners work together seamlessly to demonstrate substantial progress towards making the system more strength-based, family-focused, culturally-competent, accessible, user-friendly, responsive, cohesive, efficient, professional, and accountable.
- ➤ COUNTY agencies and their partners focus on administrative and operational enhancements to optimize the sharing of information, resources, and best practices while also protecting the privacy rights of families.
- COUNTY agencies and their partners pursue multi-disciplinary service delivery, a single service plan, staff development opportunities, infrastructure enhancements, customer service and satisfaction evaluation, and revenue maximization.
- ➤ COUNTY agencies and their partners create incentives to reinforce the direction toward service integration and a seamless service delivery system.

➤ The COUNTY human service system embraces a commitment to the disciplined pursuit of results accountability across systems. Specifically, any strategy designed to improve the COUNTY human services system for children and families should ultimately be judged by whether it helps achieve the COUNTY's five outcomes for children and families: good health, economic wellbeing, safety and survival, emotional and social well-being, and education and workforce readiness.

The COUNTY, its clients, contracting partners, and the community will continue to work together to develop ways to make COUNTY services more accessible, customer friendly, better integrated, and outcome-focused. Several departments have identified shared themes in their strategic plans for achieving these goals including: making an effort to become more consumer/client-focused; valuing community partnerships and collaborations; emphasizing values and integrity; and using a strengths-based and multi-disciplinary team approach. COUNTY departments are also working to provide the Board of Supervisors and the community with a better understanding of how resources are being utilized, how well services are being provided, and what are the results of the services: is anyone better off?

The County of Los Angeles health and human service departments and their partners are working together to achieve the following *Customer Service And Satisfaction Standards* in support of improving outcomes for children and families.

Personal Service Delivery

The service delivery team – staff and volunteers – will treat customers and each other with courtesy, dignity, and respect.

- Introduce themselves by name
- Listen carefully and patiently to customers
- Be responsive to cultural and linguistic needs
- Explain procedures clearly
- Build on the strengths of families and communities

Service Access

Service providers will work proactively to facilitate customer access to services.

- Provide services as promptly as possible
- Provide clear directions and service information
- Outreach to the community and promote available services
- Involve families in service plan development
- Follow-up to ensure appropriate delivery of services

Service Environment

Service providers will deliver services in a clean, safe, and welcoming environment, which supports the effective delivery of services.

- Ensure a safe environment
- Ensure a professional atmosphere
- Display vision, mission, and values statements
- Provide a clean and comfortable waiting area
- Ensure privacy
- Post complaint and appeals procedures

The basis for all COUNTY health and human services contracts is the provision of the highest level of quality services that support improved outcomes for children and families. The COUNTY and its contracting partners must work together and share a commitment to achieve a common vision, goals, outcomes, and standards for providing services.

2.0 INTRODUCTION

Preparation and Support for Families Adopting Children with Special Needs, (P and S), is a training program designed for prospective adoptive parents to participate in after they have completed the standard Model Approach to Partnerships in Parenting (PS-MAPP) classes offered by the COUNTY and/or the Community Colleges, and/or have participated in an equivalent parenting program offered by DCFS. The purpose of P and S is to prepare prospective adoptive families for the challenges of parenting and providing permanency to children with special needs. The P and S training focuses on the issues involving prenatal substance exposure, biological vulnerabilities, multiple placements, abuse and neglect.

Training modules are guided by the principal that education helps prospective adoptive parents make informed decisions. Once the prospective adoptive parent completes the training, further services are offered at no cost to the family or DCFS. These services fall into three categories: 1) Preparatory classes and consultation services prior to adoptive placement; 2) Counseling and group support services during the transition of children from foster care to adoptions; and 3) Consultations, advocacy, multidisciplinary assessments, counseling and support groups after a child is placed adoptively (or fost-adopt) into the home.

3.0 **DEFINITIONS**

The following words as used herein shall be construed to have the following meanings, unless otherwise apparent from the context in which they are used:

3.1 Adoption Disruption (or Disrupted Placement) – means termination of the child's placement in the adoptive or in the home of the prospective adoptive family. This termination may occur at the request of the prospective adoptive parent, or by decision of the Department of Children and Family Services (DCFS).

- 3.2 Adoptive Parents means single persons or couples who have adopted a child or children through Los Angeles County Department of Children and Family Services, Adoptions Division.
- 3.3 Adoptively Placed means the placement of a child into a family's home with the intent of permanence through adoption. Adoptive placement occurs only after the child's parental rights have been terminated.
- 3.4 Bio-psycho-social Assessment means an evaluation that assesses aspects of the person from a medical, psychological, and social standpoint.
- 3.5 Biological Vulnerabilities means any biological circumstance that may impact the child's needs. These may include, but are not limited to, children born to parents with a history of substance abuse, psychiatric problems, or health problems.
- 3.6 Case Consultation means a meeting where a multi-disciplinary team provides DCFS and the prospective adoptive family information regarding a discussion of the review of the child's records, including but not limited to medical history, developmental assessments, academic history (if applicable), and placement history. Included in the consultations are an identification of the needs of the child and the services and interventions needed to meet the needs of the child.
- 3.7 Children's Social Worker (CSW) means Social Workers with the DCFS managing caseloads of children who are under the supervision and custody of DCFS.
- 3.8 Children with Special Needs means children in foster care who have or are at risk of having emotional, developmental, prenatal exposure to alcohol and other drug abuse, and/or behavioral challenges related to issues of loss and trauma or biological vulnerabilities.
- 3.9 CONTRACTOR's Program Director (CPD) means CONTRACTOR's officer or employee responsible for administering the Contract in accordance with the Statement of Work.
- 3.10 Court Dependent Children means any child that the court has made a finding based on the Welfare and Institutions Code that removes the legal custody of that child from the parent or guardian, and has made an order that places the child under the care and supervision of the Juvenile Court.
- 3.11 Culturally and Linguistically Competent means the ability of a person or an agency and its staff to be responsive to diverse needs of different

- races, cultures, and lifestyles, in order to provide the highest quality of care and services. The capacity of a person or an agency and its staff to effectively communicate with persons of limited English proficiency.
- 3.12 Fost-adopt means children who have been identified for adoptive planning, but parental rights have not been terminated. The child is placed in the family home under a foster care agreement, but the plan is that the family will adopt the child once parental rights are terminated. The family must have an approved adoption home study.
- 3.13 Home Study means the standardized process used to assess a family's appropriateness for adoption as required by State adoption regulations. An adoption home study must be conducted under the auspices of a State licensed agency. The home study must be conducted by a person with an MSW degree (Master's in Social Work).
- 3.14 In-kind Services means services which are provided by CONTRACTOR at CONTRACTOR's expense and does not involve direct dollar funding from the Preparation and Support for Families Adopting Children with Special Needs Contract with the Los Angeles County Department of Children and Family Services.
- 3.15 Model Approach to Partnerships in Parenting (MAPP) means a series of classes with an established curriculum that prospective adoptive parents are generally required to attend as part of the home study process. DCFS Adoptions Division and Community Colleges provide the classes at no cost to the prospective adoptive parents.
- 3.16 Multi-disciplinary Team means any team of three or more persons who are trained in the prevention, identification and treatment of child abuse and neglect cases and who are qualified to provide a broad range of services related to child abuse as set forth in Welfare and Institutions Code section 18951. The Multi-disciplinary Team members shall be capable of conducting a thorough bio-psycho-social assessment of a child.
- 3.17 Prospective Adoptive Parents means single persons or couples who have applied to adopt a child or children through Los Angeles County Department of Children and Family Services, Adoptions Divisions.
- 3.18 Quality Assurance Plan means a plan developed by the CONTRACTOR, which defines all necessary measures to be taken by the CONTRACTOR to document the activities/services that have been provided and how the objectives for the activities/services are being met. In addition, the plan must assure that the quality of the service will meet the contract requirements regarding timeliness, accuracy, appearance,

completeness, consistency, and conformity to the requirements set forth in the Statement of Work.

4.0 PROGRAM MANAGEMENT REQUIREMENTS

The COUNTY shall provide a Program Manager (CPM) to coordinate the delivery of the services of this Contract with the CPD.

- 4.1 The CPM or designated alternate will have full authority to monitor CONTRACTOR's performance in the day-to-day operation of this Contract.
- 4.2 The CPM will provide direction to CONTRACTOR in areas relating to DCFS policy, information and procedural requirements.
- 4.3 The CPM is not authorized to make any changes in the terms and conditions of this Contract and is not authorized to obligate the COUNTY in any way whatsoever beyond the terms of this Contract.
- 4.4 COUNTY's Program Manager, responsible for daily management of Contract operation and overseeing monitoring activities, is identified as:

CPM: Sari Grant

DCFS, Adoptions Division

532 E. Colorado Blvd.

Pasadena, California 91101

4.5 CONTRACTOR shall designate a Program Director (CPD) responsible for daily management of Contract operation and overseeing the work to be performed by CONTRACTOR as defined in this Statement of Work. The CONTRACTOR's Program Director is identified as:

CPD:

- 4.6 CONTRACTOR shall not schedule or conduct any meetings or negotiations under this Contract on behalf of the COUNTY or DCFS.
- 4.7 Overall project coordination between CONTRACTOR and COUNTY shall be through COUNTY's Program Manager or designee and the

CONTRACTOR's Program Director, authorized representative(s) or their designated alternates.

5.0 COUNTY'S GENERAL RESPONSIBILITIES

- 5.1 COUNTY shall appoint a COUNTY Program Manager who shall be responsible for monitoring CONTRACTOR's activities and providing technical guidance to ensure CONTRACTOR meets or exceeds program objectives and requirements.
- 5.2 COUNTY Program Manager shall provide guidance to CONTRACTOR in areas relating to DCFS policy, information and procedural requirements.
- 5.3 COUNTY will provide CONTRACTOR with a User Complaint Report (UCR), Attachment L, for every instance in which tasks defined in Sections 6.0 through 15.0 of the SOW are not met.

6.0 CONTRACTOR'S GENERAL RESPONSIBILITIES

- 6.1 CONTRACTOR shall appoint a Program Director who shall be responsible for administering and overseeing all of the services provided under this Contract. The name and phone number of the Program Director and that of an alternate who is authorized to act on behalf of CONTRACTOR in the Program Director's absence shall be designated in writing under, Contractor's Administration, Attachment I.
- 6.2 CONTRACTOR's Program Director shall work with the COUNTY Program Manager to help resolve any potential areas of difficulty before a problem occurs.
- 6.3 CONTRACTOR's Program Director shall respond within twenty-four (24) hours to all calls and/or reports regarding CONTRACTOR's performance. CONTRACTOR's Program Director or alternate shall be available to authorized COUNTY personnel during normal work hours 8:00 A.M. to 5:00 P.M., Monday through Friday, except legal holidays.
- 6.4 CONTRACTOR's Program Director shall respond to any and all subsequent pages within one (1) hour.
- 6.5 CONTRACTOR shall provide sufficient personnel, competent to perform all work in accordance with the requirements of the Contract. The CONTRACTOR's Program Director or other manager in the employ of the CONTRACTOR shall supervise all of CONTRACTOR's personnel assigned to work on this Contract.

- 6.6 CONTRACTOR shall immediately notify COUNTY of any changes in CONTRACTOR's authorized personnel that may affect the operation of this Contract. Such personnel changes are subject to the approval of the CPM or designated alternate.
- 6.7 CONTRACTOR shall not permit any employee to perform services hereunder while under the influence of any alcoholic beverage, medication, narcotic, or other substance, which might impair the employee's physical or mental performance.
- 6.8 The CPM may, at his or her sole discretion, direct the CONTRACTOR to remove any of its personnel who the CPM determines has performed acts, which are inimical to the interest of children or which otherwise made it inappropriate for such persons to be assigned to the provision of these Contract services.
- 6.9 CONTRACTOR agrees that any work performed outside the scope of this SOW shall be deemed a gratuitous act on the part of CONTRACTOR and, therefore, CONTRACTOR shall have no claim against COUNTY.

7.0 REPORTS AND RECORD KEEPING

CONTRACTOR shall provide COUNTY with a monthly service report, and a monthly invoice. CONTRACTOR shall include in the monthly service report copies of any and all Corrective Action Plans issued during the prior month and notes on any changes to internal processes, policies or procedures required to comply with any Corrective Action Plans.

- 7.1 CONTRACTOR shall submit the following report(s):
 - 7.1.1 Bi-annual Reports: CONTRACTOR complies with COUNTY's Program Manager documentation requirements for written bi-annual progress reports. CONTRACTOR's Program Director satisfies these documentation requirements through the preparation of complete written bi-annual progress reports that are delivered to COUNTY's Program Manager every six (6) months for the term of this Contract and no later than fifteen (15) Days after each 6-month period. This documentation includes, but is not limited to the following:
 - 7.1.1.1 The names and phone numbers of persons attending the training modules, case consultations, PS-MAPP sessions, and educational workshops;

- 7.1.1.2 The names of any eligible child adopted whose parents attended a training module or workshop prior to identifying or designating the child for adoption;
- 7.1.1.3 The names of any eligible child adopted whose parents attended a training module or workshop after identifying the child for adoption;
- 7.1.1.4 Comments and feed back received from attendees; and
- 7.1.1.5 Documents and exhibits disseminated at trainings, workshops, consultations, presentations, etc.
- 7.1.2 CONTRACTOR's Annual Report that Evaluates the Success of Program: CONTRACTOR provides a yearly evaluation report with an evaluation tool approved by the COUNTY Program Manager to assess the outcomes and success of the program no more than thirty (30) Days after each contract year. CONTRACTOR proposes the evaluation tools that the COUNTY Program Manager selects and approves. These tools must include, but are not limited to, evaluating clients' satisfaction in adopting, satisfaction with adopting with the COUNTY, the program's effect on improving parenting skills for children with special needs, the program's effect on the increase in the number of adoptions, and the program's effect on the reduction of adoption disruptions.

8.0 SCOPE OF WORK

During the term of this Contract, CONTRACTOR shall provide P and S services to eligible families in accordance with procedures formulated and adopted by CONTRACTOR's staff, consistent with laws, regulations, this Statement of Work, and the terms of this Contract. Services to be provided shall include, but are not limited to:

- 8.1 Pre-Adoptive Training Modules for Prospective Adoptive Family
 - 8.1.1 Provide a minimum of seven (7) blocks of training, five (5) in English, one (1) in Spanish, and one (1) either in English or Spanish, depending on the need as identified by the DCFS Preparation and Support Liaison. Each block of training shall consist of at least three 3-hour sessions per training module, for a total of at least nine (9) hours of training per block. The seven (7) blocks of training shall be evenly spaced during the year, throughout the term of this Contract. Each training session should have a minimum of twenty-five (25) prospective adoptive parents.

- Prospective adoptive parents are referred and scheduled by a DCFS staff member selected by the COUNTY's Program Manager.
- 8.1.2 Module One: "Parental Substance Abuse and its Affects on the Adoption Process and Understanding the Impact of Concurrent Planning on the Adoption Triad". This module introduces the purpose and substance of the three Pre-adoptive training modules and the topic of prenatal and parental substance abuse. Participants are able to discuss their concerns regarding parenting a child that has been prenatally exposed to drugs. Participants will have the opportunity to process their fears and concerns including their ability to assist in possible reunification.
- 8.1.3 Module Two: "Infants and Children with Prenatal Substance Exposure and the Impact of Multiple Risk Factors on Children's Behaviors". This module includes a presentation from a Pediatrician knowledgeable in prenatal substance exposure. Attendees receive information about what is known and not known about the short and long-term effects of prenatal substance exposure and the difficulty of predicting outcomes for individuals. This session assists parents in understanding feelings behind potential behaviors exhibited by children with special needs. These special needs include, but are not limited to prenatal substance exposure, multiple placements, neglect, physical and sexual abuse.
- 8.1.4 Module Three: "Special Considerations in Adopting Children with Prenatal Substance Exposure and/or Children Who Have Been Impacted by Multiple Risk Factors". This module includes a presentation from a family who has attended the modules in the past and has utilized the program's services. The family will discuss their experiences parenting their child and the services they found to be helpful. This session also provides participants the opportunity to further explore issues from previous sessions that they want addressed. At the conclusion of the module, an explanation of available ongoing services is explained, as well as the roles of the various staff members.
- 8.1.5 Each module includes a presentation from the CONTRACTOR's multidisciplinary team selected by the CONTRACTOR's Program Director and approved by the COUNTY's Program Manager. Staff selected must be knowledgeable and proficient in the topics being presented.
- 8.1.6 CONTRACTOR's Program Director and COUNTY's Program Manager shall develop a tentative annual schedule of classes

within the first thirty (30) Days of the execution of the Contract and annually thereafter throughout the term of the Contract.

8.2 Case Consultations

- 8.2.1 CONTRACTOR shall conduct a minimum of twelve (12) case consultations (which include an assessment if no recent assessment has been conducted) each year during the term of this Contract. The case consultations shall be approximately two hours in length.
- 8.2.2 The purpose of the consultations is for CONTRACTOR's staff to provide an assessment of the child's records to prospective adoptive parent(s) and/or the case carrying social worker. These cases are referred by DCFS. The prospective adoptive parents involved in these consultations are those who have not participated in the nine (9) hours of Pre-Adoptive training. Assessment of the records provided to prospective adoptive parent(s) include but are not limited to medical records, developmental evaluations, foster family agency quarterly reports, school records, Regional Center reports, and any other evaluations conducted on the child by a professional that evaluates the child's bio-psycho-social functioning. The assessment will be presented during a case consultation with the prospective adoptive parents and assist them in making an informed decision about adopting the child, inform them of what services will be needed for the child, and help them assess whether they can meet the child's needs. The consultation will also include the case carrying CSW and will provide information to the CSW regarding recommendations for case management and intervention services.
- 8.2.3 In the event that the child's records lack a current developmental evaluation (the evaluation of the child must have been conducted within the last year), the CONTRACTOR's Psychologist will conduct a full developmental evaluation on the child to be considered and addressed in the case consultation.
- 8.2.4 In accordance with the Contract's Confidentiality provisions, CONTRACTOR's staff reviews all pertinent records of the eligible child and provides the case consultation. The CONTRACTOR invites to participate, professionals currently working with the dependent child that may include, but are not limited to, agencies such as the Regional Center, Mental Health, and other counselors.
- 8.2.5 CONTRACTOR's Program Director provides a written report based on the assessments of the multi-disciplinary team, to the CSW

- within fourteen (14) calendar Days of the completion of each Case Consultation.
- 8.2.6 The CONTRACTOR's staff provides the case carrying CSW with a multi-disciplinary review of, and recommendations for, case management of the challenging case.
- 8.2.7 The COUNTY Program Manager approves cases for consultation referred by DCFS' P and S Liaison. The case carrying CSW, and supervising CSW, and other involved CSWs are invited to attend.
- 8.2.8 Each consultation is conducted by a multi-disciplinary team which consists of at least three of the staff working for the CONTRACTOR depending on the age and identified concerns of the child and the issues to be addressed at the consultation. The COUNTY Program Manager and CONTRACTOR Program Director will select the staff members. If the need is identified, a bicultural, bilingual Psychologist conducts at least one of these consultations in Spanish.
- 8.3 Staff Presentations at Permanency and Safety Model Approach to Partnerships in Parenting (PS-MAPP) Groups
 - 8.3.1 In order to recruit and explain the model of preparation and services to prospective adoptive parents, CONTRACTOR's staff shall introduce the P and S Program at the panel session of each PS-MAPP series. The presentation conducted by CONTRACTOR's staff is one half hour to one-hour in length. During the term of this Contract, CONTRACTOR's staff presents, at a minimum, fifty (50) PS-MAPP modules annually.
 - 8.3.2 At the PS-MAPP presentations, CONTRACTOR's staff shall disseminates program brochures and other information about the program and also discusses issues related to prenatal substance exposure.
 - 8.3.3 CONTRACTOR's staff shall be available to present at the PS-MAPP meetings, regardless of their location, throughout Los Angeles COUNTY with the sites determined solely by DCFS Adoptions staff.
 - 8.3.4 Of the fifty (50) presentations, a bilingual, bicultural member of the CONTRACTOR's staff shall present a minimum of three (3) of the presentations.
- 8.4 Educational Workshops for Adoptive Parents

- 8.4.1 CONTRACTOR provides a minimum of four (4) educational workshops per year to the program's adoptive parents during the term of this Contract. The workshops are each approximately two hours in length. CONTRACTOR's staff shall provide handouts about the topics discussed and present certificates of completion to the attendees.
- 8.4.2 Two of the CONTRACTOR's staff, who are selected by the COUNTY Program Manager and CONTRACTOR Program Director and based on the issues to be addressed at the workshop, shall conduct each workshop.
- 8.4.3 If the COUNTY Program Manager determines that there is a need, a bilingual, bicultural presenter that is proficient and knowledgeable on the topic, shall conduct one of the four (4) workshops.
- 8.4.4 Some of the topics shall include but are not limited to issues related to updates on research outcomes of children with prenatal substance exposure, parenting techniques, navigating the educational system, dealing with transcultural and transracial issues, issues related to siblings, and psychiatric challenges.

8.5 In-Kind Services

In addition to the services listed above, the CONTRACTOR shall directly provide in-kind services to prospective adoptive and adoptive parents that have completed the three modules listed in Section 8.1 of this SOW. These in-kind services shall include the following: 1) Individual child psychotherapy, adoptive parent support groups, and child support groups during the transition period for the child from foster care to an adoptive placement; 2) Medical consultations. educational consultations. developmental, psychological, and psychiatric assessments, individual counseling, family counseling, support groups for children, and support groups for adoptive parents following the adoptive or fost-adoptive placement of the child.

- 8.5.1 These in-kind services shall be available to prospective adoptive and adoptive parents regardless of where they reside (within Los Angeles County).
- 8.5.2 The frequency and duration of these in-kind services for the children and parents is determined by the CONTRACTOR and approved by the COUNTY's Program Manager.

8.5.3 CONTRACTOR shall provide in-kind services described in this Section 8.5 at CONTRACTOR's expense and/or through maximizing revenue from other sources. In-kind services shall not be paid through the P and S Contract nor involve direct dollar funding from the P and S program.

9.0 PERSONS TO BE SERVED

The target populations are prospective adoptive parents and adoptive families of court dependent children from the ages of 0-17 that have completed PS-MAPP training and are referred by DCFS. The children identified are at risk of having a disrupted placement due to their special needs.

- 9.1 Services prior to adoptive placement are for families who have an approved adoptive home study by DCFS, or are under study with DCFS. Services prior to placement are also for court dependent children, ages 0-17, who have been identified as in need of an adoptive family.
- 9.2 Services during transition are for families that have completed the P and S training modules and for the court dependent children, ages 0-17 that are transitioning into adoptive placement from foster care.
- 9.3 Services after placement are for those families that have completed the P and S training modules and need help and/or support in order to meet the needs of the court dependent children ages 0-17, placed in their home for adoption and/or need help or support in maintaining the adoptive placement.

10.0 SERVICE DELIVERY SITE(S)

CONTRACTOR's services described hereunder shall be provided at various DCFS offices throughout the COUNTY. CONTRACTOR shall request approval from DCFS in writing, a minimum of thirty (30) Days before terminating services at such location(s) and/or before commencing services at any other location(s).

11.0 STAFFING REQUIREMENTS

- 11.1 The P and S Program shall have a multi-disciplinary team that includes at least one (1) professional staff member that is bilingual and bicultural.
- 11.2 The P and S Program must have one Program Director that oversees all aspects of the program including recruiting, hiring, and supervising all staff; and coordinating, executing, and implementing all aspects of the contract. The Program Director is responsible for insuring that all proposed work is completed using a best practice standard. Minimum requirements for the Program Director include an MSW degree with a

license in clinical social work (LCSW), extensive experience in the field of Adoptions, and at least three (3) years of experience overseeing a program similar in scope.

- 11.3 The P and S Program's multi-disciplinary team includes but is not limited to, a Pediatrician, Educational Coordinator, Licensed Psychologist, and Social Worker, all of whom must have at least 1-year adoptions related experience.
- 11.4 The P and S Program must have sufficient support staff to maintain the program administratively.

12.0 CONTRACTOR'S SUBCONTRACT/CONSULTANT REQUIREMENTS

CONTRACTOR shall ensure that subcontractors and consultants providing services under this Contract shall commence services within forty-five (45) Days of the execution of this Contract. Subcontract and consultant agreements shall be signed and dated by the CONTRACTOR's Program Director, or his/her designee(s), prior to commencement of subcontracted and/or consultant services.

13.0 PROGRAM RECORDS

CONTRACTOR shall maintain and make available within fifteen (15) calendar Days upon request program/client records as follows:

- 13.1 Attendance records of all families that attended the Pre-adoption Training Modules and case consultations.
- 13.2 Documentation of all times and dates of each training along with the topic presented and who the presenters were, signed by those presenters.
- 13.3 Documentation of time and date of each case consultation and which staff members attended. A sign-in sheet must be obtained for each consultation identifying each attendee and his/her relationship to the case.

14.0 QUALITY MANAGEMENT PLAN

CONTRACTOR shall develop and submit to DCFS within ninety (90) Days of the execution of this Contract its written Quality Management (QM) plan. The QM plan shall describe the process for continually assessing the CONTRACTOR's program effectiveness in accomplishing CONTRACTOR's mission, goals, and objectives. The plan shall describe the process for the following components: QM Written Policies & Procedures, Client Feedback, Program Staff, Measurable Program/Service Quality Indicators, QM Plan Implementation, and Quality Assessment and Management Reports.

- 14.1 Quality Management Committee: The QM Committee shall develop, review, and revise the CONTRACTOR's QM plan on an annual basis. In addition, the QM Committee shall continually assess and make recommendations for the improvement of program services. Committee shall be responsible for developing plans of corrective action for identified program deficiencies. The QM Committee shall consist of persons representative of the program and agency such as clients, volunteers, program staff, management, consultants and others (e.g., staff from other community-based organizations). The program coordinator(s) and a client receiving services under this Contract must be included as a Committee member. Committee membership shall be described by name, title, or role, and the constituency represented (i.e., staff, management, The CONTRACTOR shall review client). the Committee recommendations and ensure recommendations are appropriately implemented.
- 14.2 A separate Committee need not be created if the contracted program has established an advisory committee or the like, so long as its composition and activities conform to the criteria described in this Contract.
- 14.3 The QM Committee activities shall be documented. Required documentation shall include but not be limited to agendas, sign-in sheets, QM Committee meeting minutes (including date, time, topics discussed, recommendations, and corrective actions).
- 14.4 Written Policies and Procedures: Policies and procedures shall be based on essential program activities and community and professional standards of care specific to this Contract. The QM plan shall describe the process for reviewing and modifying written policies and procedures. In addition, the plan shall specify that policies be reviewed at a minimum of once a year, approved and signed by the CONTRACTOR's Executive Director or designee.
- 14.5 Client Feedback: The QM plan shall include: (1) A mechanism for obtaining ongoing feedback from program participants regarding program effectiveness, accessibility, and client satisfaction; and (2) Describe the method(s) to be used for client feedback (e.g., satisfaction surveys, focus groups, interviews, etc.). Client feedback shall be collected on an ongoing basis or at a minimum of quarterly. The QM plan shall describe how client feedback data will be managed by the QM Committee and used to make improvements to the program
- 14.6 Program Staff: The QM plan shall describe the process for developing, training and monitoring staff. This description shall include minimum qualifications for each program staff position and a description of the

- methods and instruments to be used to monitor staff performance. The QM plan shall specify that staff is evaluated annually.
- 14.7 Measurable Program/Service Quality Indicators: Measurable quality indicators are intended to address the question of how well services are being provided. By developing a set of indicators specific to each program, establishing a measurable minimum standard for each indicator, and conducting an assessment on the extent to which the indicator is met, the CONTRACTOR shall assess the quality of service delivery on an ongoing basis. The QM Committee is responsible for developing a plan of corrective action to address any program quality deficiency or to improve on the established effectiveness demonstrated by each indicator. Quality indicators shall be developed based on key activities described in Section 8.0 of this SOW. The QM plan shall require measurement of and include at a minimum the following measurable program and/or services indicators:
 - 14.7.1 Process: the number of people receiving information from PS-MAPP presentations; the number of people attending Preparation Sessions; The number of families attending inservices; and the number of CSWs attending inservices.
 - 14.7.2 Outcome: Percentage of people reporting satisfaction with the training that they received; percentage of families demonstrating an increase in knowledge and understanding of how to parent a special needs adopted child; percentage of people who proceed with adoption; percentage of people who move forward to finalize their adoption; percentage of CSWs that increase their knowledge and understanding of the issues related to special needs adoptions.
- 14.8 QM Plan Implementation: CONTRACTOR shall implement its QM plan to ensure the quality of the services provided are assessed and improved on a continuous basis.
 - 14.8.1 Quality Assessment and Management Reports: The QM plan shall include the requirement for one Quality Assessment and Management Report annually for the term of the Contract. These reports shall be developed by the QM Committee and signed by the CONTRACTOR's Executive Director. The following reports shall be made available to the DCFS Program Manager at the time of monitoring review or upon request by COUNTY:
 - 14.8.1.1 Year-end Report shall document actions addressing the findings of the prior year's year-end report and the overall program performance from the beginning of the prior year to the year-end.

15.0 QUALITY ASSURANCE PLAN AND FAILURE TO PERFORM

- 15.1 The CONTRACTOR shall establish and maintain a Quality Assurance Plan (QAP) to assure the requirements of the contract are met. A copy must be provided to the CPM on the contract start date and as changes occur. The original QAP and any revisions thereto shall include, but not be limited to, the following:
 - 15.1.1 Methods used to insure that the quality of service performed fully meets the performance requirements set forth in the Statement of Work and Exhibit A-1, Performance Requirements Summary. CONTRACTOR shall include methods for identifying and preventing deficiencies in the quality of service performed before the level of performance becomes unacceptable.
 - 15.1.2 If CONTRACTOR performance requirements are not met, the CPM may call CONTRACTOR, send CONTRACTOR a User Complaint Report (UCR), Attachment L, or both. CONTRACTOR shall respond to a call within one hour and respond to a UCR within twenty-four (24) hours of receipt. All performance requirement issues will be reported to the CPM.
 - 15.1.3 Methods for insuring uninterrupted service to COUNTY in the event of a strike by CONTRACTOR's employees or any other potential disruption in service.
- 15.2 CONTRACTOR shall not utilize any employee or Subcontractor whose work has been deemed deficient and unacceptable by the CPM.

16.0 QUALITY ASSURANCE MONITORING

The CPM, or other personnel authorized by the COUNTY, will monitor CONTRACTOR's performance under this contract using the quality assurance procedures specified in this Statement of Work and Exhibit A-1, Performance Requirements Summary. All monitoring will be conducted in accordance with Part II, Section 22.0, COUNTY's Quality Assurance Plan, of the Contract.

Exhibit A-1: Performance Requirements Summary

PERFORMANCE REQUIREMENTS SUMMARY

Required Services	Performance Standard	Monitoring Method	Remedies for Non-compliance with Performance Standard	Default
CONTRACTOR shall comply with paragraphs 4.0; and 6.0 through 15.0 in the SOW and all other provisions of the Contract.	100% Compliance	COUNTY monitors CONTRACTOR compliance with the Contract. CPM receives notices from other DCFS users. CPM receives results of any audit regarding CONTRACTOR compliance. CPM notifies and submits to CONTRACTOR a User Complaint Report (UCR) for each separate incident of non- compliance.	If two (2) UCRs are submitted in a twelve-month period that indicate that CONTRACTOR is not in compliance with paragraphs 4.0; and 6.0 through 15.0 in the SOW and/or any other provision of the Contract, CONTRACTOR shall submit within 24-hours from the receipt of the UCR a written Corrective Action Plan to the COUNTY with an explanation of the problem and a plan for correcting the problem, subject to COUNTY approval. The COUNTY may impose a single deduction from CONTRACTOR's invoice in the amount of \$100 when the following occurs: 1) For each UCR over two (2) submitted in a twelve-month period that indicates that CONTRACTOR is not in compliance with paragraphs 4.0; and 6.0 through 15.0 in the SOW and/or any other provision of the Contract; or 2) Each Corrective Action Plan submitted by CONTRACTOR that does not meet with the COUNTY's approval.	The COUNTY may terminate this Contract in accordance with Section 47.0, Termination For Contractor's Default, of the Contract if five (5) or more UCRs are submitted and the following conditions apply: 1) UCRs were submitted in a twelve-month period; and 2) UCRs indicate any manner of non-compliance or failure to perform the services specified in this contract and SOW; and 3) Corrective action plans submitted by CONTRACTOR in response to the UCRs were not acceptable to the COUNTY; or 4) CONTRACTOR did not submit a corrective action plan for any of the five UCRs.

COUNTY PERFORMANCE MEASURE SUMMARY/GOALS REGARDING CHILD/YOUTH

TARGET GROUP: Prospective adoptive parents and adoptive families of court dependent children from the ages of 0-17 that have completed PS-MAPP training and are referred by DCFS.

GOAL AND OUTCOME: Permanency – Children shall achieve permanency through outcomes of the P and S process/approach.

COUNTY'S OUTCOME INDICATORS	PERFORMANCE TARGETS ¹	DATA COLLECTION METHOD
Families choose to complete their adoption home study through DCFS.	A minimum of 75% of the families attending the preparation training completes their adoption home study.	Year-end report that identifies the number of families who attended preparation training and chose to complete an adoption home study with DCFS.
Families decide to move forward with the adoption of children with whom they are matched.	A minimum of 70% of the families that complete their adoption home study with DCFS chooses to move forward with the adoption of a child with whom they are matched.	Year-end report that identifies the number of families who have a DCFS child placed in their care with the intent of adoption.
Families attend P and S training.	A minimum of 20% of eligible PS-MAPP families attends P and S training.	CONTRACTOR provides DCFS Program Manager a quarterly report of presentation dates completed. In order to determine the percentage of those attending, these reports must indicate the total number of eligible families and the number of those who attended the P and S Training.
Families and children experience fewer disruptions than national average of the same population.	A minimum of 90% of the adoptive placements finalized within one year of termination of parental rights or within one year of adoptive placement, whichever occurred most recently. (This does not include delays for cases under appeal).	CONTRACTOR provides DCFS Program Manager with monthly reports that reflect adoptive placements that occurred twelve (12) months prior to the report month and a year-end report that identifies the number of families who finalize their adoptions.

¹ Contractor shall cooperate with COUNTY in the collection of data related to the permanency goals specified herein. The data to be collected should evaluate the link between the performance of the P and S provider, the number of prospective adoptive parents and adoptive families of court dependent children from the ages of 0-17 that have completed PS-MAPP training and are referred by DCFS, and the number of families who finalize their adoptions. The data analysis should include a consideration of barriers that may have interfered with the performance and outcome goals that would have otherwise improved them. Performance Targets may be adjusted based on data collected during the first contract year.

PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS SERVICES

The Regents of University of California, Los Angeles (UCLA), PRICING SCHEDULE

CONTRACTOR hereby agrees to perform the services, the scope of which is set forth in the aboveidentified contract for the County of Los Angeles, under all of the terms and conditions specified in the Statement of Work, Exhibits, Performance Requirements Summary, Attachments and Contract.

CONTRACTOR agrees to directly provide in-kind services to prospective adoptive and adoptive families that have completed the three training modules identified in Exhibit A, Statement of Work. CONTRACTOR understands and agrees that the costs associated with these in-kind services shall be borne entirely by CONTRACTOR and/or through revenue from other sources. In-kind services shall not be paid through the P and S Contract nor involve direct funding from the P and S program.

Price includes all applicable charges and costs associated with providing Preparation and Support to Families Adopting Children with Special Needs services, and any other costs necessary in the performance of all tasks outlined in the Statement of Work, Exhibits, Performance Requirements Summary, Attachments, and Contract.

Payment to CONTRACTOR will be made in arrears on a monthly basis for services performed for an amount not to exceed 1/12th of the Maximum Annual Contract Sum.

Basic Rate to Provide Preparation and Support Services	(Maximum Annual Contract Sum \$275,00
Authorized Signature	Date
Print Name and Title	 Date

LINE ITEM BUDGET

Regents of the University of California UCLA –
Training, Intervention, Education and Services (TIES) for Adoption
Budget for Preparation and Support for Families Adopting Children with Special Needs CMS 05-024

DETAILED LINE-ITEM BUDGET - Mar 1, 2006 - Feb 28, 2007

I. SALARIES AND EMPLOYEE BENEFITS	Annual	0/	2	
	Annual	<u>%</u>	Contract	
Salaries:	<u>Salary</u>	<u>Effort</u>	<u>Sum</u>	
Project Director - Edelstein	81,432	20%	16,286	
Pediatrician - Wang	129,986	15%	19,498	
Psychiatrist - Holt	113,300	5%	5,665	
Educ Coord - Waldinger	62,025	5%	3,101	
Psychologist - Fischer	76,533	10%	7,653	
Psychologist - Tsao	55,323	10%	5,532	
Psychologist - Gerety	55,323	10%	5,532	
Psychologist - Rathburn	71,585	5%	3,579	
Social Worker - Powell	60,989	10%	6,099	
Bilingual Psych - Rocco	58,115	20%	11,623	
Post Doc - Garcia	36,050	10%	3,605	
Asst Project Dir I - Walker	71,589	10%	7,159	
Asst Project Dir III - Saywitz	113,017	5%	5,651	
Asst Project Dir II - Waterman	116,596	5%	5,830	
Speech & Lang Therapist - Pardo	-	-	9,360	
Admin Assistant - West	30,863	80%	24,690	
Staff Rsch Assoc - Wells	35,238	70%	24,667	
Admin Analyst - Allan	43,532	10%	4,353	
Total Salaries:			169,885	
Employee Benefits:				
Career Staff		23%	28,998	
Academic Staff		17%	4,720	
Total Benefits:			33,718	
TOTAL SALARIES AND BENEFITS:				\$ 203,603
II. SERVICES AND SUPPLIES				
A. Supplies			7,405	
B. Photocopying			2,260	
C. Travel			1,986	
D. Conference Expense			3,000	
TOTAL SERVICES AND SUPPLIES:			_	\$ 14,651
SUBTOTAL Direct Costs:				\$ 218,254
III. ADMINISTRATIVE OVERHEAD				
Indirect Costs (26% of Direct Costs):				\$ 56,746
TOTAL COSTS:			=	\$ 275,000

IN-KIND CONTRIBUTION - Jul 1, 2005 - Jun 30, 2006

Services include medical and educational consultations, developmental, psychological, and psychiatric assessments, individual and family counseling. In-kind services are funded through our ESPDT contract with Los Angeles County Department of Mental Health. These services will not be paid through the P and S Agreement and involve no direct dollar funding from the P and S Program."

Minimum value of service: \$92,000

County of Los Angeles Department of Children and Family Services

EXHIBIT B: ATTACHMENTS

ATTACHMENT A

CONTRACTOR'S EQUAL EMPLOYMENT OPPORTUNITY (EEO) CERTIFICATION

Cor	ntractor's Name			
Add	dress			
Inte	ernal Revenue Service Employer Identification Number			
	GENERAL			
con affil rega	accordance with the Section 22001, Administrative Code of the stractor, supplier, or vendor certifies and agrees that all persons iates, subsidiaries, or holding companies are and will be treated ard to or because of race, religion, ancestry, national origin or selection indicates and the States of America and the States.	s employed by d equally by t ex and in com	y su he fi pliai	ch firm, its irm without
	CONTRACTOR'S CERTIFICATION			
1.	The CONTRACTOR has a written policy statement prohibiting discrimination in all phases of employment.	YES[]	NO[]
2.	The CONTRACTOR periodically conducts a self- analysis or utilization analysis of its work force.	YES[]	NO[]
3.	The CONTRACTOR has a system for determining if its employment practices are discriminatory against protected groups.	YES[]	NO[]
4.	Where problem areas are identified in employment practices, the CONTRACTOR has a system for taking reasonable corrective action to include establishment of goals or time tables.	YES []	NO[]
Nar	me of Firm			
Prir	nt Name and Title			
Autl	horized Signature	Da	ate	

COMMUNITY BUSINESS ENTERPRISE FORM (CBE)

FIRM/ORGANIZATION INFORMATION

Services to be requested below 23.5. Complete	considered in con	npliance wit urposes only ed. <u>Non-pr</u>	h fede . Cate ofit fir	eral, state and legories listed be rms are exempt	ocal con low are b from co	tracting regulations ased on those des	Children and Family The information cribed in 49 CFR § indicate the type
TYPE OF BUSIN	NESS STRUCTURI	E:	robin C	ala Branziatarahin, at	o Non nr	ofit organizations indicate	horo and diagontinus)
TOTAL NUMBE	R OF EMPLOYEE		•		.c. – Non-pro	ont organizations indicate	e nere and discontinue)
CULTURAL/ETI		on of fir	<u>М</u> (Ра	rtners, Associa	ate Partn ng categ	ers, Managers, S ories:	taff, etc.). Please
			_	NERS/ PARTNERS	-	MANAGERS	STAFF
Black/African Hispanic/Lati Asian Americ American Ind White	n American	re e					
	above categoric	es, please	indic	ate the total nu	umbers	of men and wom	en in the firm:
Male	_						
Female							
PERCENTAGE distributed.	OF OWNERSHIP	IN FIRM P	lease	indicate by pe	rcentage	(%) how owners	hip of the firm is
	BLACK/ AFRICAN AMERICAN	HISPANI LATIN AMERICA		ASIAN AMERICAN		ERICAN INDIAN/ ASKAN NATIVE	WHITE
Men	%		%	%		%	%
Women	%		%	%		%	%
business enterp certification.) Agency Agency	Is your firm curre rise by a public a	ntly certified agency? (If	d as a f yes,	minority, wome complete the fo	en-owned ollowing M W 	, disadvantaged or and attach a copy D DVExpiration DatExpiration Dat	e
						•	G

LEGEND: M = Minority; W = Women; D = Disadvantaged; DV = Disabled Veterans

LAC/CBE SANCTIONS

- 1. A person or business shall not:
 - a. Knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining, retaining or attempting to obtain or retain, acceptance or certification as a minority or women business enterprise, or both, for the purposes of this article.
 - Willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, b. report, or other representation, to a County official or employee for the purpose of influencing the acceptance or certification or denial of acceptance or certification of any entity as a minority or women business enterprise, or both.
 - Willfully and knowingly obstruct, impede, or attempt to obstruct or impede, any county official or C. employee who is investigating the qualifications of a business entity which has requested acceptance or certification as a minority or women business enterprise, or both.
 - d. Knowingly and with intent to defraud, fraudulently obtain, attempt or obtain, or aid another person or business in fraudulently obtaining or attempting to obtain, public moneys to which the person or business is not entitled under this article.
- 2. Any person or business who violates paragraph (1) shall be suspended from bidding on, or participating as contractor, Subcontractor, or supplier in any County contract or project for a period of three years.
- 3. No County agency with the powers to award contracts shall enter into any contract with any person or business suspended for violating this section during the period of the person's or business' suspension. No awarding department shall award a contract to any contractor utilizing the services of any person or business as a Subcontractor suspended for violating this section during the period of the person's or business suspension.

I acknowledge, that the undersigned, on behalf of himself or herself individually and on behalf of his or her business or organization, if any, is fully aware of the above policy of the County of Los Angeles and I declare under penalty of perjury that the foregoing Firm/Organization Information is true and correct.

AUTHORIZED SIGNATURE	DATE
Name / Title / Name of Company or Organization	

Name / Title / Name of Company or Organization

CONTRACTOR'S EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

I understand that my employer,CONTRACTOR/SUBCONTRACTOR), has entered into a Contract with the COUNTY) or CONTRACTOR/SUBCONTRACTOR to provide services. employed by CONTRACTOR/SUBCONTRACTOR for the provision of the Employee Acknowledgement and Confidentiality Agreement Form. I under an employee of COUNTY for any purpose and that I do not have any and benefits from COUNTY as a result of any agreement be CONTRACTOR/SUBCONTRACTOR) and COUNTY.	As a condition of my being ese services, I am signing this rstand and agree that I am not d will not acquire any rights or				
As an employee of CONTRACTOR/SUBCONTRACTOR involved with perhave access to confidential information pertaining to clients of DCFS. It and all information and data, whether written or oral, obtained about DCF while performing work pursuant to the Contract between CONTRACTOR confidential and shall not be discussed with or disclosed to anyone except by law or by order of the juvenile court.	Inderstand and agree that any S clients or from DCFS clients R and COUNTY is to be kept				
understand that I may not discuss any situation(s), which could possibly identify an individual, nor shall names, addresses, or other identifying information of applicants, clients, foster parents, or birth parents ever be discussed with any unauthorized person. I will not read narratives, letters, documents, or other nformation except as necessary in the performance of my duties.					
I agree to refer all requests for the release of information received by me to	my immediate supervisor.				
I recognize and acknowledge that the unauthorized release of confidential civil and/or criminal action.	information may subject me to				
I HAVE READ AND UNDERSTAND THE ABOVE STATEMENTS AND THESE STATEMENTS.	I AGREE TO COMPLY WITH				
Signature of Employee	Date				
Print Name	 Title/Position				

CONTRACTOR'S NON-EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

CONTRACTOR NAME	
Contract No.	
Non-Employee Name	

GENERAL INFORMATION:

The Contractor referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Non-Employee Acknowledgement, Confidentiality, and Copyright Assignment Agreement.

NON-EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above has exclusive control for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon the Contractor referenced above for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by the above-referenced Contractor for the County. I have read this agreement and have taken due time to consider it prior to signing.

Contractor Name	Contract No
Non-Employee Name	
work pursuant to the above-refe	ge to any unauthorized person any data or information obtained while performing renced contract between the above-referenced Contractor and the County of Il requests for the release of any data or information received by me to the above
persons and/or entities receiving documentation, Contractor propriet by me under the above-referenced than the above-referenced Contractor	Ith, criminal, and welfare recipient records and all data and information pertaining to services from the County, design concepts, algorithms, programs, formats ary information, and all other original materials produced, created, or provided to o contract. I agree to protect these confidential materials against disclosure to othe ctor or County employees who have a need to know the information. I agree that i other County vendors is provided to me, I shall keep such information confidential.
other person of whom I become av	renced Contractor any and all violations of this agreement by myself and/or by any vare. I agree to return all confidential materials to the above-referenced Contractor termination of my services hereunder, whichever occurs first.
COPYRIGHT ASSIGNMENT AGR	<u>EEMENT</u>
software development tools and a conversion aids, training documents by me in whole or in part pursuant or derived therefrom shall be the s County in perpetuity for all purposes unrestricted and exclusive copyrig Whenever requested by the County documents requested by the Count terms of this agreement, including	ts, software programs and documentation, written designs, plans, diagrams, reports aids, diagnostic aids, computer processable media, source codes, object codes ation and aids, and other information and/or tools of all types, developed or acquired to the above referenced contract, and all works based thereon, incorporated therein cole property of the County. In this connection, I hereby assign and transfer to the stall my right, title, and interest in and to all such items, including, but not limited to, all ghts, patent rights, trade secret rights, and all renewals and extensions thereofy, I agree to promptly execute and deliver to County all papers, instruments, and other ty and to promptly perform all other acts requested by the County to carry out the latter than the prompt to the county and transfer of copyright in a form of attached hereto and incorporated herein by reference.
	register all copyrights in the name of the County of Los Angeles and shall have the ise transfer any and all of the County's right, title, and interest, including, but no items described above.
I acknowledge that violation of this Los Angeles may seek all possible	s agreement may subject me to civil and/or criminal action and that the County o legal redress.
SIGNATURE:	DATE:/
PRINTED NAME:	
POSITION:	

AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND ADMINISTRATION HANDBOOK

The following handbook is designed for inclusion in most contracts for services entered into by County departments. The purpose of the handbook is to establish accounting, internal control, financial reporting, and contract administration standards for organizations (contractors) who contract with the County.

AUDITOR-CONTROLLER CONTRACT ACCOUNTING AND ADMINISTRATION HANDBOOK

The purpose of this Handbook is to establish required accounting, financial reporting, and internal control standards for entities (contractor), which contract with the Los Angeles County.

The accounting, financial reporting and internal control standards described in this Handbook are fundamental. These standards are not intended to be all-inclusive or replace acceptable existing procedures or preclude the use of more sophisticated methods. Instead, this Handbook represents the minimum required procedures and controls that must be incorporated into a CONTRACTOR's accounting and financial reporting systems. The internal control standards described are those that apply to organizations with adequate staffing. Organizations with a smaller staff must attempt to comply with the intent of the standards and implement internal control systems appropriate to the size of their staff/organization. The CONTRACTOR's Subcontractors must also follow these standards unless otherwise stated in the Contract.

A. ACCOUNTING AND FINANCIAL REPORTING

1.0 **BASIS OF ACCOUNTING**

Contractors may elect to use either the cash basis or accrual basis method of accounting for recording financial transactions. Monthly invoices must be prepared on the same basis that is used for recording financial transactions.

1.1 The County recommends the use of the accrual basis for recording financial transactions.

Accrual Basis

Under the accrual basis, revenues are recorded in the accounting period in which they are earned (rather than when cash is received). Expenditures are recorded in the accounting period in which they are incurred (rather than when cash is disbursed).

Accruals

Accruals shall be recorded observing the following:

- Only accruals where cash will be disbursed within six months of the accrual date should be recorded.
- Recorded accruals must be reversed in the subsequent accounting period.
- 1.2 If an agent elects to use the cash basis for recording financial transactions during the year:
 - Necessary adjustments must be made to record the accruals at the beginning and the end of the contract.
 - ♦ All computations, supporting records, and explanatory notes used in converting from cash basis to the accrual basis must be retained.

1.3 Prepaid Expenses

Prepaid expenses (e.g., insurance, service agreements, lease agreements, etc.) should only be expensed during a given Agreement year to the extent goods and services are received during that Agreement year.

2.0 ACCOUNTING SYSTEM

Each agent shall maintain a <u>double entry accounting system</u> (utilizing debits and credits) with a General Journal, a Cash Receipts Journal, a General Ledger, and a Cash Disbursements Journal. The County recommends that a Payroll Register also be maintained. Postings to the General Ledger and Journals should be made on a monthly basis.

2.1 General Journal

A General Journal shall be maintained for recording adjusting entries, reversing entries, closing entries, and other financial transactions not normally recorded in the Cash Receipts Journal or Cash Disbursements Journal. Entries in the General Journal must be adequately documented, and entered in chronological order with sufficient explanatory notations.

Example:	DR	CR
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Rent Expense 100

Rent Payable 100

To record accrued rent to March 31, 20XX

2.2 Cash Receipts Journal

A Cash Receipts Journal shall be maintained for recording all cash receipts (e.g., County warrants, contributions, interest income, etc.).

The Cash Receipts Journal shall contain (minimum requirements) the following column headings:

- Date
- Receipt number
- Cash debit columns
- Income credit columns for the following accounts:
 - County payments (one per funding source)
 - o Contributions
 - Other Income (Grants, sales of supplies/services, rental income, miscellaneous revenue, fees, etc.)
- Description (Entries in the description column must specify the source of cash receipts.)

2.3 <u>Cash Disbursements Journal</u>

A Cash Disbursements Journal shall be maintained for recording all cash disbursements (e.g., rent, utilities, maintenance, etc.)

The Cash Disbursements Journal shall contain (minimum requirements) the following column headings:

- Date
- Check number
- Cash (credit) column
- Expense account name
- Description

Note (1) Separate expense columns are recommended for salary expense and other recurring expense classifications for each program.

Note (2) Entries in the description column must specify the nature of the expense and the corresponding expense classification if not included in the column heading.

Note (3) Checks should not be written to employees (other than payroll, mileage, travel, and petty cash custodian checks.)

A <u>Check Register</u> may be substituted for the Cash Disbursements Journal, but this is not recommended. If used, the Check Register must contain the same expense classifications and description information required when a Cash Disbursements Journal is used.

Disbursements without supporting documentation will be disallowed on audit. Cancelled checks and credit card statements (VISA, AMEX, department store, etc.) will not constitute acceptable support. (See Section A.3.2 and B.2.4) for additional guidance.

2.4 General Ledger

A General Ledger shall be maintained with accounts for all assets, liabilities, fund balances, expenditures, and revenues. Separate accounts must be maintained for each County program's expenses and revenues.

2.5 Chart of Accounts

A Chart of Accounts shall be maintained:

- The County recommends that agents use the expense account titles on the monthly invoice submitted to the County.
- If the contractor uses account titles, which differ from the account titles on the monthly invoice, each account title must clearly identify the nature of the transaction(s) posted to the account.
- Contractor must consistently post transactions that are of a similar nature to the same account. For example, all expenses for travel shall be posted to the

account titled "travel" or "travel expense" and not intermixed with other expense accounts.

2.6 Payroll Register

The County recommends that a Payroll Register be maintained for recording all payroll transactions. The Register should contain the following:

- Name
- Position
- Social Security Number
- Salary (hourly wage)
- Payment Record including:
 - Accrual period
 - Gross pay
 - Itemized payroll deductions
 - Net pay amount
 - Check Number

If a Payroll Register is not used, the information in (2.6) must be recorded in the cash disbursement journal.

CONTRACTOR will ensure compliance with all applicable federal and State requirements for withholding payroll taxes (FIT, FICA, FUTA, SIT, SIU, etc.), reporting, filing (941, DE-7, W-2, W-4 and 1099s), and all applicable tax deposits.

Contractor will ensure compliance with Internal Revenue Service guidelines in properly classifying employees and independent contractors.

2.7 Contractor Invoices

Each agent shall present an invoice to the County each calendar month to report the financial activity of the month. In addition, if advanced funding is involved, an invoice shall be presented at the beginning of the contract period. Invoices shall be prepared in the manner prescribed by the County's contracting department.

3.0 RECORDS

Adequate care shall be exercised to safeguard the accounting records and supporting documentation. Any destruction or theft of the CONTRACTOR's accounting records or supporting documentation shall be immediately reported to the County.

3.1 Retention

All accounting records (e.g., journals, ledgers, etc.), financial records and supporting documentation (e.g., invoices, receipts, checks, etc.) must be retained for a minimum of five years after the termination of the CONTRACTOR's agreement.

3.2 Supporting Documentation

All revenues and expenditures shall be supported by original vouchers, invoices, receipts, or other documentation and shall be maintained in the manner described herein.

Invoices, receipts and canceled checks will be required to support an outlay of funds. Unsupported disbursements will be disallowed on audit. CONTRACTOR will be required to repay COUNTY for all disallowed costs. Photocopied invoices or receipts, any internally generated documents (i.e., vouchers, request for check forms, requisitions, canceled checks, etc.), and account statements do not constitute supporting documentation for purchases.

Supporting documentation is required for various types of expenditures as follows:

Payroll – time and attendance records signed by the employee and approved in writing by the supervisor, time distribution records by program accounting for total work time on a daily basis for all employees, records showing actual expenditures for Social Security and unemployment insurance, State and federal quarterly tax returns, federal W-2 forms, and federal W-4 forms.

Consultant Services – contracts, time and attendance records, billing rates, travel vouchers detailing purpose, time and location of travel, purchase orders and invoices for supplies and invoices or other supporting documentation detailing the nature of services provided.

Travel – travel policies of the CONTRACTOR (written); travel expense vouchers showing location, date and time of travel, purpose of trip, and rates claimed; vehicle mileage logs showing dates, destination and headquarters, purpose of trip, and mileage. Travel related to conferences should include conference literature detailing purpose of the conference. Reimbursement rates for mileage shall not exceed applicable federal guidelines.

Reimbursement for actual receipts or per diem rates for meal expenses shall not exceed the maximum County's reimbursement rate for employees.

Receipts shall be required for lodging for approved out-of-town travel dates. Maximum reimbursable lodging amount is the maximum COUNTY reimbursement rate for employees for a single occupancy hotel accommodation.

Operating Expenses (e.g., utilities, office supplies, equipment rentals, etc.) – bona fide contracts or lease agreements, if any, and invoices and receipts detailing the cost and items purchased will constitute the primary supporting documentation. For internal control purposes, the CONTRACTOR may maintain vouchers, purchase orders, requisitions, stock received reports, bills of lading, etc.

Outside Meals - receipts and/or invoices for all meals, a record of the nature and purpose of each meal, and identification of the participants.

3.3 Payments to Affiliated Organizations or Persons

CONTRACTOR shall not make payments to affiliated organizations or persons for program expenses (e.g., salaries, services, rent, etc.) that exceed the lower of

actual cost or the reasonable cost for such expenses. A reasonable cost shall be the price that would be paid by one party to another when the parties are dealing at arm's length (fair market price).

Organizations or persons (related parties) related to the CONTRACTOR or its members by blood, marriage, or through legal organization (corporation, partnership, association, etc.) will be considered affiliated for purposes of this Agreement. County shall be solely responsible for the determination of affiliation unless otherwise allowed and approved by the State or federal agencies.

Payments to affiliated organizations or persons will be disallowed on audit to the extent the payments exceed the lower of actual costs or the reasonable costs for such items.

3.4 Filing

All relevant supporting documentation for reported program expenditures and revenues shall be filed in a systematic and consistent manner. It is recommended that supporting documents be filed as follows:

- Checks numerically
- Invoices vendor name and date
- Vouchers numerically
- Receipts chronologically
- Timecards pay period and alphabetically

3.5 Referencing

Accounting transactions posted to the CONTRACTOR's books shall be appropriately cross-referenced to supporting documentation. It is recommended that expenditure transactions on the CONTRACTOR's books be cross-referenced to the supporting documentation as follows:

- Invoices vender name and date
- Checks number
- Vouchers -number
- Revenue receipt number

Supporting documentation for non-payroll expenditures (i.e., operating expenditures) should be cross-referenced to the corresponding check issued for payment. If multiple invoices are paid with one check, all related invoices should be bound together and cross-referenced to the check issued for payment.

4.0 <u>DONATIONS AND OTHER SOURCES OF REVENUE</u>

Restricted donations and other sources of revenue earmarked specifically for the Contract must be utilized on allowable contract expenditures.

5.0 AUDITS

The agent will make available for inspection and audit to County representatives, upon request, during working hours, during the duration of the contract and for a period of five

years thereafter, all of its books and records relating to the operation by it of each project or business activity which is funded in whole or part with governmental monies, whether or not such monies are received through the County. All such books and records shall be maintained at a location within Los Angeles County.

5.1 Single Audit Requirements

OMB Circular 133, "Audits of State, Local Governments and Non Profit Organizations" requires that certain organizations receiving federal awards, including pass-through awards, have annual audits. Details are contained in the respective Circular.

A copy of any Single Audit reports must be filed with the County within the timeframes prescribed by the applicable Circular.

6.0 SUBCONTRACTS

No CONTRACTOR shall subcontract services without the prior written consent of the County.

CONTRACTOR shall provide County with copies of all executed subcontracts and shall be responsible for the performance of their Subcontractors.

B. INTERNAL CONTROLS

Internal controls safeguard the CONTRACTOR's assets from misappropriations, misstatements or misuse. Each CONTRACTOR shall prepare necessary written procedures establishing internal controls for its personnel. The CONTRACTOR shall instruct all of its personnel in these procedures and continuously monitor operations to ensure compliance with them.

1.0 CASH RECEIPTS

1.1 Separate Fund or Cost Center

All contract revenues shall be maintained in a bank account. If revenues from other sources are maintained in the same bank account, revenues for each source must be clearly identifiable on the accounting records through the use of cost centers or separate accounts.

1.2 Deposits

All checks shall be restrictively endorsed upon receipt.

Cash received shall be recorded on pre-numbered receipts. Checks shall be recorded on a check remittance log at the time of receipt.

Cash receipts (i.e., cash and checks) totaling \$500 or more shall be deposited within one day of receipt. Collections of less than \$500 may be held and secured and deposited weekly or when the total reaches \$500, whichever occurs first.

Duplicate deposit slips shall be retained and filed chronologically, and shall contain sufficient reference information for comparison to the Cash Receipts Journal (and individual receipts, if applicable).

1.3 Separation of Duties

An employee who does not handle cash shall record all cash receipts.

1.4 Bank Reconciliation

Bank statements should be received and reconciled by someone with no cash handling, check writing, or bookkeeping functions.

Monthly bank reconciliation should be prepared within 30 days of the bank statement date and reviewed by management for appropriateness and accuracy. The bank reconciliation should be signed by both the preparer and the reviewer. Reconciling items should be resolved timely.

2.0 **DISBURSEMENTS**

2.1 General

All disbursements for expenditures, other than petty cash, shall be made by check. Blank check stock shall be secured and accounted for to preclude unauthorized use.

Checks shall not be payable to "cash" or signed in advance. Checks written to employees for reimbursement of out-of-pocket costs must be supported by receipts and invoices.

A second signature shall be required on all checks, unless otherwise specified in contract.

If the bookkeeper signs checks, a second signature shall be required on the checks, regardless of limits specified in contract.

Voided checks shall be marked void with the signature block cut out. The voided checks must be filed with the cancelled checks.

Unclaimed or undelivered checks shall be cancelled periodically.

All supporting documentation shall be referenced to check numbers and marked "paid" or otherwise canceled to prevent reuse or duplicate payments.

Disbursements without adequate supporting documentation will be disallowed on audit.

2.2 Approvals and Separation of Duties

Employees responsible for approving cash disbursements and/or signing of checks shall examine all supporting documentation at the time the checks are approved and signed.

All disbursements, excluding petty cash purchases, shall be approved by persons independent of check preparation and bookkeeping activities.

2.3 Petty Cash

A petty cash fund up to \$500 may be maintained for payment of small incidental expenses incurred by the CONTRACTOR (e.g., postage due, small purchases of office supply items, etc.). The CONTRACTOR must obtain written approval from the County to establish a petty cash fund greater than \$500.

Petty cash disbursements must be supported by invoices, store receipts or other external authenticating documents indicating the item purchased and the employee making the purchase. In the event that outside (external) supporting documentation is not obtainable for minor disbursements (under \$10), such as parking meters, etc., then documentation shall be considered as proper supporting documentation on a basis of reasonableness. Petty cash disbursements should not be used as a substitute for normal purchasing and disbursement practices i.e., payment by check).

The petty cash fund shall be maintained on an imprest basis. A check should be drawn to set up the fund and to make periodic reimbursements. Receipts, vouchers, etc., supporting each fund replenishment must be bound together, filed chronologically and cross referenced to the reimbursement check.

2.4 Credit Cards

The use of credit cards, both CONTRACTOR issued credit cards and an employee's personal credit cards used on behalf of the CONTRACTOR, should be limited to purchases where normal purchasing and disbursement practices are not suitable.

Credit cards issued in the CONTRACTOR's name must be adequately protected and usage monitored to ensure that only authorized and necessary items are purchased.

Credit card purchases should be pre-approved by CONTRACTOR management to ensure that they are reasonable and necessary.

All credit card disbursements must be supported by original invoices, store receipts or other external authenticating documents indicating the item purchased and the employee making the purchase. <u>Credit card statements are not sufficient support for credit card purchases.</u>

3.0 TIMEKEEPING

3.1 Timecards

Timecards or time reports must be prepared for each pay period. Timecards or time reports must indicate total hours worked each day by program and total hours charged to each of the CONTRACTOR's programs. Time estimates do not qualify as support for payroll expenditures and will be disallowed on audit.

All timecards and time reports must be signed in ink by the employee and the employee's supervisor to certify the accuracy of the reported time.

3.2 <u>Personnel and Payroll Records</u>

Adequate security must be maintained over personnel and payroll records with access restricted to authorized individuals.

Personnel and payroll records should include (but not be limited to) the following:

- Employee's authorized salary rate
- Employee information sheet
- Resume and/or application
- Proof of qualifications for the position, if required (e.g., notarized copy or original diploma, license, etc.)
- Performance evaluations
- Criminal record clearance
- Citizenship Status
- Benefit balances (e.g., sick time, vacation, etc.)

Benefit Balances

Employee benefit balances (e.g., sick time, vacation, personal time, etc.) should be maintained on at least a monthly basis. Benefit balances should be increased when benefit hours are earned and decreased as hours are used.

Limitations on Positions and Salaries

The CONTRACTOR shall pay no salaries higher than those authorized in the contract, or the attachments thereto, except as proscribed by state or federal law.

If an employee serves in the same or dual capacities under more than one Agreement or program, the employee may not charge more than 100% of their time to the contracts or programs taken as a whole.

Salaried employees who work less than 40 hours per week shall be paid a salary that corresponds with the employee's work schedule.

The salary expense of salaried employees working on more than one Agreement or program shall be allocated to each program based on the ratio of the number of hours worked on each program during the pay period to the total number hours worked during the pay period.

The CONTRACTOR will make no retroactive salary adjustment for any employee without written approval from the County.

Separation of Duties

Payroll checks should be distributed by persons not involved in timekeeping, preparing of payroll, or reconciling bank accounts.

All employee hires and terminations, or pay rate changes, shall be approved by authorized persons independent of payroll functions.

All employee hires and terminations, or pay rate changes shall be approved in writing by authorized persons independent of payroll functions.

4.0 FIXED ASSETS

A fixed asset is defined as an article of nonexpendable tangible personal property having a useful life of more than two years. The County recommends all fixed assets with an acquisition cost of \$1,000 or more per unit be capitalized.

Acquisition cost means the net invoice unit price of an item, including the cost of any modifications, attachments, accessories, or auxiliary apparatus necessary to make it usable for the purpose for which it was acquired.

4.1 Acquisition

Fixed asset purchases shall be approved by the Agency's Board of Directors or their authorized representative.

4.2 Identification and Inventory

All fixed assets purchased with Contract funds are to be used solely for the benefit of the Contract and should be appropriately tagged.

Each CONTRACTOR shall maintain a current listing of fixed assets, including the item description, serial number, date of purchase, acquisition cost and sources of funding.

An inventory of all fixed assets should be conducted at least once each year to ensure that all fixed assets are accounted for and maintained in proper working order.

4.3 Security

Physical security should be adequately maintained over fixed assets to prevent misuse and theft of County property.

4.4 Property Management

The CONTRACTOR shall assume responsibility and accountability for the maintenance of all non-expandable property purchased, leased, or rented with Contract funds.

The CONTRACTOR shall report promptly, in writing, to the County all cases of theft, loss, damage, or destruction of fixed assets. The report shall contain at a minimum, item identification, recorded value, facts relating to loss, and a copy of the law enforcement report.

CONTRACTOR shall dispose of or return to the County all fixed assets, in accordance with their Contract.

5.0 BONDING

All officers, employees, and agents who handle cash or have access to the agent's funds shall be bonded.

C. COST PRINCIPLES

1.0 POLICY

It is the intent of the COUNTY to provide funds for the purpose of CONTRACTOR providing services required by the Agreement. CONTRACTOR shall use these funds on actual expenses in an economical and efficient manner and ensure they are reasonable, proper and necessary costs of providing services and are allowable in accordance with the applicable OMB Circular.

1.1. <u>Limitations on Expenditures of Program Funds</u>

CONTRACTOR shall comply with the Agreement and the applicable OMB Circular. The Circular defines direct and indirect costs, discusses allowable cost allocation procedures and the development of Indirect Cost Rates, and specifically addresses the allowability of a variety of different costs.

If a CONTRACTOR is unsure of the allowability of any particular type of cost or individual cost, the CONTRACTOR should request advance written approval from the County prior to incurring the cost.

1.2 Expenses Incurred Outside the Agreement Period

Expenses charged against program funds may not be incurred prior to the effective date of the Agreement or subsequent to the Agreement termination date.

1.3 Budget Limitation

Expenses may not exceed the maximum limits shown on the contract budget.

1.4 Unspent Funds

The County will determine the disposition of unspent program funds upon termination of the contract.

1.5 Necessary, Proper and Reasonable

Only those expenditures that are necessary, proper and reasonable to carry out the purposes and activities of the Program are allowable.

2.0 <u>ALLOCATION OF COST POOLS</u>

For CONTRACTORs that provide services in addition to the services required under contract, the CONTRACTOR shall allocate expenditures that benefit programs or funding sources on an equitable basis.

In accordance with the applicable OMB Circular, agencies shall define their allocable costs as either direct or indirect costs (as defined below) and allocate each cost using the basis most appropriate and feasible.

The CONTRACTOR shall maintain documentation related to the allocation of expenses (e.g., timecards, time summaries, square footage measurements, number of employees, etc.).

Under no circumstances shall allocated costs be charged to an extent greater than 100% of actual costs or the same cost be charged both directly and indirectly.

2.1 Direct Costs

Direct costs are those costs that can be identified specifically with a particular final cost objective (i.e., a particular program, service, or other direct activity of an organization). Examples of direct costs include salaries and benefits of employees working on the program, supplies and other items purchased specifically for the program, costs related to space used by employees working on the program, etc.

For all employees, other than general and administrative, the hours spent on each program (activity) should be recorded on employees' timecards and the payroll expense should be treated as direct charges and distributed on the basis of recorded hours spent on each program.

Joint costs (i.e., costs that benefit more than one program or activity) which can be distributed in reasonable proportion to the benefits received may also be direct costs.

Examples of bases for allocating joint costs as direct costs:

- Number of direct hours spent on each program
- Number of employees in each program
- Square footage occupied by each program
- Other equitable methods of allocation

2.2 Indirect Costs

Indirect costs are those costs that have been incurred for common or joint objectives and cannot be readily identified with a particular final cost objective. Examples of indirect costs include salaries, employee benefits, supplies, and other costs related to general administration of the organization, depreciation and use allowances, and the salaries and expenses of executive officers, personnel administration, and accounting.

Examples of bases for allocating indirect costs:

- Total direct salaries and wages
- Total direct costs (excluding capital expenditures and other distorting items such as Subcontractor payments)

2.3 Acceptable Indirect Cost Allocation Methods

OMB Circulars describe the following allowable methods for allocating indirect costs:

- Simplified allocation method
- Direct allocation method
- Multiple allocation base method
- Negotiated indirect cost rate

Simplified Allocation Method

This method can be used when an organization's major functions benefit from its indirect costs to approximately the same degree. Using this method, all allocable costs are considered indirect costs and an indirect cost rate is determined by dividing total allowable indirect costs by an equitable distribution base.

Example

Agency-wide indirect costs Less: Capital expenditures	\$250,000 <u>10,000</u>
Allocable indirect costs Total agency-wide indirect salaries	240,000 \$1,000,000
Indirect cost rate (\$240,000/\$1,000,000) Program direct salaries	24% \$100,000
Program indirect costs (24% x \$100,000)	<u>\$24,000</u>

Direct Allocation Method

This method can also be used when an organization's major functions benefit from its indirect costs to approximately the same degree. Using this method, all costs except general administration and general expenses are treated as direct costs. Joint costs for depreciation, rental, facilities maintenance, telephone, and other similar expenses are prorated individually to each direct activity on a basis appropriate for that type of cost.

The remaining costs, which consist exclusively of general administration and general expenses are then allocated using the simplified allocation method previously discussed.

Multiple Base Allocation Method

This method can be used when an organization's major functions benefit from its indirect costs in varying degrees. Using this method, indirect costs are grouped to permit allocation of each grouping on the basis of the benefits provided to the major functions. Each grouping is then allocated individually using the basis most appropriate for the grouping being allocated.

2.4 <u>Cost Allocation Plan</u>

If the CONTRACTOR has a negotiated indirect cost rate approved by a federal agency, it shall submit a copy of the approval letter when requested by County.

If the CONTRACTOR does not have a negotiated indirect cost rate, CONTRACTOR shall submit an annual Agency-wide Cost Allocation Plan when requested by County. The Cost Allocation Plan shall be prepared in accordance with County instructions and the applicable OMB Circular and include the following information:

- 1. CONTRACTOR general accounting policies:
 - Basis of accounting (cash or accrual)
 - Fiscal year
 - Method for allocating indirect costs (simplified, direct, multiple, negotiated rate)
 - Indirect cost rate allocation base
- 2. Identify the CONTRACTOR's direct and indirect costs (by category) and describe the cost allocation methodology for each category.
- 3. Signature of CONTRACTOR management certifying the accuracy of the plan.

Negotiated Indirect Cost Rates

Agencies have the option of negotiating an indirect cost rate or rates for use on all their Federal programs. The CONTRACTOR must submit a cost allocation plan to the federal agency providing the most funds to the organization. The approved indirect cost rate is then applied to the total approved direct cost base.

If CONTRACTOR has a federally approved indirect cost rate, CONTRACTOR shall submit a copy of the approval letter to COUNTY upon request.

D. UNALLOWABLE COSTS

OMB Circulars address the allowability of a variety of different costs. For all costs, there are certain restrictions and limitations; however, the following costs are not allowable under any circumstances:

- Bad debts
- Contingency provisions
- Contributions and donations
- Fines and penalties
- Fundraising activities
- Interest expense (unless expressly allowed by Federal guidelines)
- Losses on other awards

E. OVERPAYMENTS

If upon audit, or at any time during the Agreement year, it is determined that invoices submitted to the County and used as a basis for payments to the CONTRACTOR were inaccurate, County shall determine the total overpayment and require the CONTRACTOR to repay County. The County may withhold payments from CONTRACTOR's future payments for any amounts not returned to the COUNTY or credited to the Contract unless otherwise prohibited by State or federal regulations.

F. MISCELLANEOUS REQUIREMENTS

1.0 <u>INSURANCE</u>

CONTRACTOR is responsible for securing and maintaining insurance coverage as required by the Agreement. CONTRACTOR must notify County when insurance is revoked, reduced to a level or coverage less than required, or otherwise made ineffective.

Insurance shall include an endorsement naming the COUNTY as an additional insured.

2.0 ACTIVITY

No funds, materials, property, or services contributed to the COUNTY or the CONTRACTOR under this Agreement shall be used in the performance of any political activity, the election of any candidate, or the defeat of any candidate for public office.

(Rev. November 2002)

Have You Told Your Employees About the Earned Income Credit (EIC)?

What Is the EIC?

The EIC is a refundable tax credit for certain workers. A change to note. Workers cannot claim the EIC if their 2002 investment income (such as interest and dividends) is over \$2,550.

Which Employees Must I Notify About the EIC?

You must notify each employee who worked for you at any time during the year and from whom you did not withhold income tax. However, you do not have to notify any employee who claimed exemption from withholding on **Form W-4**, Employee's Withholding Allowance Certificate.

Note: You are encouraged to notify each employee whose wages for 2002 are less than \$34,178 that he or she may be eligible for the EIC.

How and When Must I Notify My Employees?

You must give the employee one of the following:

• The IRS Form W-2, Wage and Tax Statement, which has

the required information about the EIC on the back of **Copy B.**

- A substitute Form W-2 with the same EIC information on the back of the employee's copy that is on Copy B of the IRS Form W-2.
- Notice 797, Possible Federal Tax Refund Due to the Earned Income Credit (EIC).
- Your written statement with the same wording as Notice 797.

If you are required to give Form W-2 and do so on time, no further notice is necessary if the Form W-2 has the required information about the EIC on the back of the employee's copy. If a substitute Form W-2 is given on time but does not have the required information, you must notify the employee within 1 week of the date the substitute Form W-2 is given. If Form W-2 is required but is not given on time, you must give the employee Notice 797 or your written statement by the date Form W-2 is required to be given. If Form W-2 is not required, you must notify the employee by February 7, 2003.

You must hand the notice directly to the employee or send it by First-Class Mail to the employee's last known address. You will not meet the notification requirements by posting Notice 797 on an employee bulletin board or sending it through office mail. However, you may want to post the notice to help inform all employees of the EIC. You can get copies of the notice by calling 1-800-829-3676, or from the IRS Web Site at www.irs.gov.

How Will My Employees Know If They Can Claim the EIC?

The basic requirements are covered in Notice 797. For more detailed information, the employee needs to see the 2002 instructions for Form 1040, 1040A, 1040EZ, or **Pub. 596,** Earned Income Credit (EIC).

How Do My Employees Claim the EIC? Notice 1015

(Rev. 11-2002)

Eligible employees claim the EIC on their 2002 tax return. Even employees who have no tax withheld from their pay or owe no tax can claim the EIC and get a refund, but they must file a tax return to do so. For example, if an employee has no tax withheld in 2002 and owes no tax but is eligible for a credit of \$791, he or she must file a 2002 tax return to get the \$791 refund.

How Do My Employees Get Advance EIC Payments?

Eligible employees who expect to have a qualifying child for 2003 can get part of the credit with their pay during the year by giving you a completed **Form W-5**, Earned Income Credit Advance Payment Certificate. You **must** include advance EIC payments with wages paid to these employees, but the payments are not wages and are not subject to payroll taxes. Generally, the payments are made from withheld income, social security, and Medicare taxes. For details, see **Pub. 15**, Employer's Tax Guide.

Notice 1015 (Rev. 11-2002)

COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM APPLICATION FOR EXCEPTION AND CERTIFICATION FORM

The County's solicitation for this contract/purchase order (Request for Proposal or Invitation for Bid) is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program) (Los Angeles County Code, Chapter 2.203). All bidders or proposers, whether a contractor or Subcontractor, must complete this form to either 1) request an exception from the Program requirements or 2) certify compliance. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the bidder or proposer is excepted from the Program.

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Company Name:			
Company Address:			
City:	State:	Zip Code:	
Telephone Number:			
Solicitation For (Type of Goods or Services):			

Complete Part I or Part II below, as appropriate.

Part I - Application for Exception From the Program

I request an exception from the Program for the following reason(s) (check the appropriate box(es) and attach documentation that supports your claim):

- ☐ My business does not meet the definition of "contractor," as defined in the Program," because my business has not received an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts (this exception is not available if the contract/purchase order itself will exceed \$50,000 in any 12 month period). I understand that the exception will be lost and I must comply with the Program if my revenues from the County exceed an aggregate sum of \$50,000 in any 12-month period.
- □ My business is a small business as defined in the Program. It 1) has 10 or fewer employees; <u>and</u>, 2) has annual gross revenues in the preceding twelve months which, if added to the annual amount of this contract, are \$500,000 or less; <u>and</u>, 3) is not an affiliate or subsidiary of a business dominant in its field of operation, as defined below. I understand that the exemption will be lost and I must comply with the Program if the number of employees in my business and my gross annual revenues exceed the above limits.

"Dominant in its field of operation" means having more than 10 employees, including full-time and part-time employees, and annual gross revenues in the preceding twelve months, which, if added to the annual amount of the contract awarded, exceed \$500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation.

☐ My business is subject to a Collective Bargaining Agreement (attach agreement) that expressly provides that it supersedes all provisions of the Program.

OR

Part II - Certification of Compliance

My business <u>has</u> and adheres to a written policy that provides, on an annual basis, no less than five days of regular pay for actual jury service for full-time employees of the business who are also California residents, or my company <u>will have</u> and adhere to such a policy prior to award of the contract.

I declare under penalty of perjury under the laws of the State of California that the information stated above is true and correct.

Print Name:	Title:
Signature:	Date:

"Contractor Employee Jury Service"

Los Angeles County Code Sections 2.203.010 through 2.203.090

2.203.010 Findings.

The board of supervisors makes the following findings. The county of Los Angeles allows its permanent, full-time employees unlimited jury service at their regular pay. Unfortunately, many businesses do not offer or are reducing or even eliminating compensation to employees who serve on juries. This creates a potential financial hardship for employees who do not receive their pay when called to jury service, and those employees often seek to be excused from having to serve. Although changes in the court rules make it more difficult to excuse a potential juror on grounds of financial hardship, potential jurors continue to be excused on this basis, especially from longer trials. This reduces the number of potential jurors and increases the burden on those employers, such as the county of Los Angeles, who pay their permanent, full-time employees while on juror duty. For these reasons, the county of Los Angeles has determined that it is appropriate to require that the businesses with which the county contracts possess reasonable jury service policies. (Ord. 2002-0015 § 1 (part), 2002).

2.203.020 Definitions.

The following definitions shall be applicable to this chapter:

- A. "Contractor" means a person, partnership, corporation or other entity which has a contract with the county or a subcontract with a county contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more such contracts or subcontracts.
- B. "Employee" means any California resident who is a full-time employee of a contractor under the laws of California.
- C. "Contract" means any agreement to provide goods to, or perform services for or on behalf of, the county.
- D. "Full time" means 40 hours or more worked per week, or a lesser number of hours if the lesser number is a recognized industry standard as determined by the chief administrative officer.
- E. "County" means the County of Los Angeles or any public entities for which the Board of Supervisors is the governing body. (Ord. 2002-0015§ 1 (part), 2002).

2.203.030 Applicability.

This chapter shall apply to contractors who enter into contracts that commence two or more months after the effective date of this chapter. This chapter shall also apply to contractors with existing contracts, which are extended into option years that commence two or more months after the effective date of this chapter. (Ord. 2002-0015 § 1 (part), 2002)

2.203.040 Contractor Jury Service Policy.

A contractor shall have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees' regular pay the fees received for jury service. (Ord. 2002-0015 § 1 (part), 2002).

2.203.050 Other Provisions.

- A. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter and shall issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.
- B. Compliance Certification. At the time of seeking a contract, a contractor shall certify to the county that it has and adheres to a policy consistent with this chapter or will have and adhere to such a policy prior to award of the contract. (Ord. 2002-0015 § 1 (part), 2002)

2.203.060 Enforcement and Remedies.

For a contractor's violation of any provision of this chapter, the county department head responsible for administering the contract may do one or more of the following:

- 1. Recommend to the board of supervisors the termination of the contract; and/or,
- 2. Pursuant to chapter 2.202, seek the debarment of the contractor. (Ord. 2002-0015 § 1 (part), 2002)

2.203.070. Exceptions.

- A. Other Laws. This chapter shall not be interpreted or applied to any contractor or to any employee in a manner inconsistent with the laws of the United States or California.
- B. Collective Bargaining Agreements. This chapter shall be superseded by a collective bargaining agreement that expressly so provides.
- C. Small Business. This chapter shall not be applied to any contractor that meets all of the following:
 - 1. Has ten or fewer employees during the contract period; and,
 - 2. Has annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, are less than \$500,000; and,
 - 3. Is not an affiliate or subsidiary of a business dominant in its field of operation.

"Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months, which, if added to the annual amount of the contract awarded, exceed \$500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation. (Ord. 2002-0015 § 1 (part), 2002)

2.203.090. Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. 2002-0015 § 1 (part), 2002).

No shame. No blame. No names.

Newborns can be safely given up at any Los Angeles County hospital emergency room or fire station.



In Los Angeles County: 1-877-BABY SAFE 1-877-222-9723 www.babysafela.org



State of California Gray Davis, Governor

Health and Human Services Agency Grantland Johnson, Secretary

Department of Social Services Rita Saenz, Director



Los Angeles County Board of Supervisors
Gloria Molina, Supervisor, First District
Yvonne Brathwaite Burke, Supervisor, Second District
Zev Yaroslavsky, Supervisor, Third District
Don Knabe, Supervisor, Fourth District
Michael D. Antonovich, Supervisor, Fifth District

This initiative is also supported by First 5 LA and INFO LINE of Los Angeles.

What is the Safely Surrendered Baby Law?
California's Safely Surrendered Baby Law allows parents to give up their baby confidentially. As long as the baby has not been abused or neglected, parents may give up their newborn without fear of arrest or prosecution.

How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially and safely give up a baby within three days of birth. The baby must be handed to an employee at a Los Angeles County emergency room or fire station. As long as the child shows no signs of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, workers will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent.

What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their newborns within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby? In most cases, a parent will bring in the baby. The law allows other people to bring in the baby if they have legal custody.

Does the parent have to call before bringing in the baby?

No. Aparent can bring in a baby anytime, 24 hours a day, 7 days a week so long as the parent gives the baby to someone who works at the hospital or fire station.

Does a parent have to tell anything to the people taking the baby?

No. However, hospital personnel will ask the parent to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the child. Although encouraged, filling out the questionnaire is not required.

What happens to the baby?

The baby will be examined and given medical treatment, if needed. Then the baby will be placed in a pre-adoptive home.

What happens to the parent?

Once the parent(s) has safely turned over the baby, they are free to go.

Why is California doing this?

The purpose of the Safety Surrendered Baby Law is to protect babies from being abandoned by their parents and potentially being hurt or killed. You may have heard tragic stories of babies left in dumpsters or public bathrooms. The parents who committed these acts may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had nowhere to turn for help, they abandoned their infants. Abandoning a baby puts the child in extreme danger. It is also illegat. Too often, it results in the baby's death. Because of the Safety Surrendered Baby Law, this tragedy doesn't ever have to happen in California again.

A baby's story

At 8:30 a.m. on Thursday, July 25, 2002, a healthy newborn baby was brought to St. Bernardine Medical Center in San Bernardino under the provisions of the California Safety Surrendered Baby Law. As the law states, the baby's mother did not have to identify herself. When the baby was brought to the emergency room, he was examined by a pediatrician, who determined that the baby was healthy and doing fine. He was placed with a loving family while the adoption process was started.

Every baby deserves a chance for a healthy life. If someone you know is considering abandoning a newborn, let her know there are other options.

It is best that women seek help to receive proper medical care and counseling while they are pregnant. But at the same time, we want to assure parents who choose not to keep their baby that they will not go to jail if they deliver their babies to safe hands in any Los Angeles County hospital ER or fire station.

Sin pena. Sin culpa. Sin peligro.

Los recién nacidos pueden ser entregados en forma segura en la sala de emergencia de cualquier hospital o en un cuartel de bomberos del Condado de Los Angeles.



En el Condado de Los Angeles: 1-877-BABY SAFE 1-877-222-9723

www.babysafela.org



Estado de California Gray Davis, Gobernador

Agencia de Salud y Servicios Humanos (Health and Human Services Agency) Grantland Johnson, Secretario

Departamento de Servicios Sociales (Department of Social Services) Rita Saeriz, Directora



Consejo de Supervisores del Condado de Los Angeles Gloria Molina, Supervisora, Primer Distrito Yvonne Brathwaite Burke, Supervisora, Segundo Distrito Zev Yaroslavsky, Supervisor, Tercer Distrito Don Knabe, Supervisor, Cuarto Distrito Michael D. Antonovich, Supervisor, Quinto Distrito

Esta Iniciativa tambien esta apollada por First 5 LA y INFO LINE de Los Angeles.

¿Qué es la Ley de Entrega de Bebés Sin Peligro?
La Ley de Entrega de Bebés Sin Peligro de Catiomia permite
a los padres entregar a su recién nacido confidencialmente.
Stempre que el bebé no haya sutrido abuso ni negligencia,
padres pueden entregar a su recién nacido sin ternor a ser
arrestados o procesados.

¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura, dentro de los tres días del nacimiento. El bebé debe ser entregado a un empleado de una sala de emergencias o de un cuartel de bomberos del Condado de Los Angeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posieriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularios. El bebé lievará un brazalete y el padre/madre recibirá un brazalete igual.

¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden empezar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Angeles, al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido? En la mayorla de los casos, los padres son los que tevan al bebé. La ley permite que otras personas lleven al bebé si tienen la custodia legal del menor.

¿Los padres deben llamar antes de llevar al bebé?
No. El padre/madre puede llevar a su bebé en cualquier
momento, las 24 horas del día, los 7 días de la semana,
mientras que entregue a su bebé a un empleado del hospital
o de un cuartel de bomberos.

¿Es necesario que el padre/madre diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital le pedirà que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para los cuidados que recibirà el bebé. Es recomendado llenar este cuestionario, pero no es obligatorio hacerlo.

¿Qué ocurrirá con el bebé?

El bebé será examinado y, de ser necesario, recibirá tratamiento médico. Luego el bebé se entregará a un hogar preadoptivo. ¿Qué pasará con el padre/madre? Una vez que los padres hayan entregado a su bebé en forma: segura, serán libres de Irse.

¿Por qué California hace esto?

La finalidad de la Ley de Entrega de Bebés Sin Peligro es proteger a los bebés del abandono por parte de sus padres y de la posibilidad de que mueran o sufran daños. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Es posible que los padres que cometieron estos actos hayan estado atravesando dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus rectén nacidos porque tenían miedo y no tenían adonde recurrir para obtener ayuda. El abandono de un rectén nacido lo pone en una situación de peligro extremo. Además es ilegal. Muy a menudo el abandono provoca la muerte del bebé. Ahora, gracias a la Ley de Entrega de Bebés Sin Peligro, esta tragedia ya no debe suceder nunca más en California.

Historia de un bebé

A las 8:30 a.m. del jueves 25 de julio de 2002, se entregó un bebé recién nacido saludable en el St. Bernardine Medical Center en San Bernardino, en virtud de las disposiciones de la Ley de Entrega de Bebés Sin Peligro. Como lo establece la ley, la madre del bebé no se tuvo que identificar. Cuando el bebé llegó a la sala de emergencias, un pediatra lo revisó y determinó que el bebé estaba saludable y no tenía problemas. El bebé fue ubicado con una buena familia, mientras se iniciaban los trámites de adopción.

Cada recién nacido merece una oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele qué otras opciones tiene.

Es mejor que las mujeres busquen ayuda para recibir atención médica y asesoramiento adecuado durante el embarazo. Pero al mismo tiempo, queremos asegurarles a los padres que optan por no quedarse con su bebé que no irán a la cárcel si dejan a sus bebés en buenas manos en cualquier sala de emergencia de un hospital o en un cuartel de bomberos del Condado de Los Angeles.

ADMINISTRATION OF CONTRACT CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S	NAME: Regents of University of California, Los Angeles (UCLA),
CONTRACT NO.	<u> </u>
CONTRACTOR'S	PROGRAM DIRECTOR:
Name:	
Title:	
Address:	
Telephone:	
Facsimile:	
E-Mail Address:	
E-Mail Address.	
CONTRACTOR'S	AUTHORIZED OFFICIAL(S)
Name:	
Title:	
Address:	
Tolonhono	
Telephone: Facsimile:	
E-Mail Address:	
Name:	
Title:	
Address:	
Telephone:	
Facsimile:	
E-Mail Address:	
Notices to Contract	tor shall be sent to the following address:
Address:	

ADMINISTRATION OF CONTRACT COUNTY'S ADMINISTRATION

CONTRACT NO.	
COUNTY PROGR	RAM DIRECTOR:
Name:	
Title:	
Address:	
Telephone:	
Facsimile:	
E-Mail Address:	
COUNTY PROGF	RAM MANAGER:
Name:	Sari Grant
Title:	Program Manager for Placement and Recruitment, Adoptions Division
Address:	532 E. Colorado Blvd.
	Pasadena, CA 91101
Telephone:	(626) 229-3732
Facsimile:	(626) 666-1771
E-Mail Address:	
COUNTY CONTR	RACT PROGRAM MONITOR:
Name:	
Title:	
Address:	
Telephone:	
Facsimile:	
E-Mail Address:	

ATTACHMENT K

CHARITABLE CONTRIBUTIONS CERTIFICATION

Company Name			
Address			
Internal Revenue Service Employer Identification Number			
California Registry of Charitable Trusts "CT" number (if applicable)			
The Nonprofit Integrity Act (S8 1262, Chapter 919) added requirements to Cali Trustees and Fundraisers for Charitable Purposes Act which regulates those charitable contributions.			
CERTIFICATION	YE	ES	NO
Proposer or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Proposer engages in activities subjecting it to those laws during the term of a County contract, It will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.	()	()
OR			
Proposer or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.	()	()
Signature		Date	
Name and Title (please type or print)			

USER COMPLAINT REPORT PREPARATION AND SUPPORT FOR FAMILIES ADOPTING CHILDREN WITH SPECIAL NEEDS

This form is to be used by DCFS users of Preparation and Support for Families Adopting Children with Special Needs services to report service discrepancies and/or failure to provide training as specified. This User Complaint Report must be delivered immediately to the County Program Manager for this Contract.

Date of Report:		DCFS User Name:	
DCFS	Office Address:		
Phone	e No.	E-mail Address:	
Date(s	s) of Incident(s):		
Below	, please check the	appropriate boxes and explain each incident separately:	
	Contractor's Prog	gram Director is not responding to messages.	
	Contractor's staff not available or not responding to messages.		
	Contractor making staff changes without notification to the County.		
	Illegal or inappropriate behavior by Contractor's staff.		
	Contractor not submitting reports or maintaining records as required.		
	Contractor not co	emplying with the quality assurance requirements as specified in the Contract.	
	Other (describe):		

To report an urgent/serious problem, call Sari Grant at: (626) 229-3732

Send UCR to Sari Grant, Program Manager for Placement and Recruitment, Adoptions Divisions, and a copy to Contracts Administration, 425 Shatto Place, Room 400, Los Angeles, CA 90020.

AGREEMENT

CONTRACTOR'S OBLIGATIONS UNDER HIPAA

Under this Contract, CONTRACTOR provides services to COUNTY and CONTRACTOR receives, has access to, and/or creates Protected Health Information, as defined below, in order to provide those services. COUNTY is subject to the Administrative Simplification requirements of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) and regulations promulgated under HIPAA, including the "Standards for Privacy of Individually Identifiable Health Information" which are located in Title 45 of the Code of Federal Regulations, Parts 160 and 164 ("Privacy Regulations"). The Privacy Regulations mandate certain protections for the privacy and security of Protected Health Information. The Privacy Regulations also require COUNTY to enter into an agreement with CONTRACTOR in order to obtain satisfactory assurance from CONTRACTOR that CONTRACTOR will appropriately safeguard the Protected Health Information. Disclosure to or use of Protected Health Information by CONTRACTOR is prohibited if such an agreement is not in place. Therefore, the parties agree to the terms of this Attachment M.

1.0 DEFINITIONS

- 1.1 "<u>Disclose</u>" and "<u>Disclosure</u>" mean, with respect to Protected Health Information, the release, transfer, provision of access to, or divulging in any other manner of Protected Health Information outside CONTRACTOR's internal operations, or to other than its employees.
- 1.2 "Individual" means the person who is the subject of Protected Health Information, and shall include a person who qualifies as a personal representative in accordance with 45 C.F.R. § 164.502(q).
- "Protected Health Information" has the same meaning as the term "protected health information" in 45 C.F.R. § 164.501, limited to the information created or received by CONTRACTOR from or on behalf of COUNTY. Protected Health Information includes information that (i) relates to the past, present or future physical or mental health or condition of an Individual; the provision of health care to an Individual, or the past, present or future payment for the provision of health care to an Individual; (ii) identifies the Individual (or for which there is a reasonable basis for believing that the information can be used to identify the Individual); and (iii) is received by CONTRACTOR from or on behalf of COUNTY, or is created by CONTRACTOR, or is made accessible to CONTRACTOR by COUNTY.
- 1.4 "Required By Law" means a mandate contained in law that compels an entity to make a Use or Disclosure of Protected Health Information and that is enforceable in a court of law. Required by law includes, but is not limited to, court orders and court-ordered warrants; subpoenas or summons issued by a court, grand jury, a governmental or tribal inspector general, or any administrative body authorized to require the production of information; a civil or an authorized investigative demand; Medicare conditions of participation with respect to health care providers participating in the program; and statutes or regulations that require the

production of information, including statutes or regulations that require such information if payment is sought under a government program providing benefits.

- 1.5 "Services" has the same meaning as in this Contract.
- 1.6 "<u>Use</u>" or "<u>Uses</u>" mean, with respect to Protected Health Information, the sharing, employment, application, utilization, examination or analysis of such Information within CONTRACTOR's internal operations.
- 1.7 Terms used, but not otherwise defined, in this Contract shall have the same meaning as those terms in the Privacy Regulations.

2.0 OBLIGATIONS OF CONTRACTOR

- 2.1 Permitted Uses and Disclosures of Protected Health Information. CONTRACTOR:
 - (a) shall Use and Disclose Protected Health Information as necessary to perform the Services, and as provided in Sub-sections 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 4.3 and 5.2 of this Attachment M;
 - (b) shall Disclose Protected Health Information to COUNTY upon request;
 - (c) may, as necessary for the proper management and administration of its business or to carry out its legal responsibilities:
 - (i) Use Protected Health Information; and
 - (ii) Disclose Protected Health Information if the Disclosure is required by Law.

CONTRACTOR shall not Use or Disclose Protected Health Information for any other purpose.

- 2.2 <u>Adequate Safeguards for Protected Health Information</u>. CONTRACTOR warrants that it shall implement and maintain appropriate safeguards to prevent the Use or Disclosure of Protected Health Information in any manner other than as permitted by this Contract. CONTRACTOR agrees to limit the Use and Disclosure of Protected Health Information to the minimum necessary in accordance with the Privacy Regulation's minimum necessary standard.
- 2.3 Reporting Non-Permitted Use or Disclosure. CONTRACTOR shall report to COUNTY each Use or Disclosure that is made by CONTRACTOR, its employees, representatives, agents or subcontractors, but is not specifically permitted by this Contract. The initial report shall be made by telephone call to the appropriate Department, within forty-eight (48) hours from the time the CONTRACTOR first becomes aware of the non-permitted Use or Disclosure, as follows:

Chief Information Office Privacy Officer 213-974-2166

The initial telephone report shall be followed by a full written report no later than ten (10) business days from the date the CONTRACTOR becomes aware of the non-permitted Use or Disclosure, and shall be sent to COUNTY's Chief Information Privacy Officer at:

Chief Information Privacy Officer Kenneth Hahn Hall of Administration 500 West Temple Street Suite 493 Los Angeles, CA 90012

- 2.4 <u>Mitigation of Harmful Effect</u>. CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a Use or Disclosure of Protected Health Information by CONTRACTOR in violation of the requirements of this Contract.
- 2.5. Availability of Internal Practices, Books and Records to Government Agencies. CONTRACTOR agrees to make its internal practices, books and records relating to the Use and Disclosure of Protected Health Information available to the Secretary of the federal Department of Health and Human Services for purposes of determining COUNTY's compliance with the Privacy Regulations. CONTRACTOR shall immediately notify COUNTY of any requests made by the Secretary and provide COUNTY with copies of any documents produced in response to such request.
- 2.6 Access to Protected Health Information. CONTRACTOR shall, to the extent COUNTY determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make the Protected Health Information specified by COUNTY available to the Individual(s) identified by COUNTY as being entitled to access and copy that Protected Health Information. CONTRACTOR shall provide such access for inspection of that Protected Health Information within two (2) business days after receipt of request from COUNTY. CONTRACTOR shall provide copies of that Protected Health Information within five (5) business days after receipt of request from COUNTY.
- 2.7 Amendment of Protected Health Information. CONTRACTOR shall, to the extent COUNTY determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make any amendments to Protected Health Information that are requested by COUNTY. CONTRACTOR shall make such amendment within ten (10) business days after receipt of request from COUNTY in order for COUNTY to meet the requirements under 45 C.F.R. § 164.526.
- 2.8 <u>Accounting of Disclosures</u>. Upon COUNTY's request, CONTRACTOR shall provide to COUNTY an accounting of each Disclosure of Protected Health Information made

by CONTRACTOR or its employees, agents, representatives or subcontractors. However, CONTRACTOR is not required to provide an accounting of Disclosures that are necessary to perform the Services if such Disclosures are for either payment or health care operations purposes, or both.

Any accounting provided by CONTRACTOR under this Sub-section 2.8 shall include: (a) the date of the Disclosure; (b) the name, and address if known, of the entity or person who received the Protected Health Information; (c) a brief description of the Protected Health Information disclosed; and (d) a brief statement of the purpose of the Disclosure. For each Disclosure that could require an accounting under this Sub-section 2.8, CONTRACTOR shall document the information specified in (a) through (d), above, and shall securely maintain the information for six (6) years from the date of the Disclosure. CONTRACTOR shall provide to COUNTY, within ten (10) business days after receipt of request from COUNTY, information collected in accordance with this Sub-section 2.8 to permit COUNTY to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528.

3.0 OBLIGATION OF COUNTY

3.1 <u>Obligation of COUNTY</u>. COUNTY shall notify CONTRACTOR of any current or future restrictions or limitations on the use of Protected Health Information that would affect CONTRACTOR's performance of the Services, and CONTRACTOR shall thereafter restrict or limit its own uses and disclosures accordingly.

4.0 TERM AND TERMINATION

- 4.1 <u>Term.</u> CONTRACTOR's obligations under Sub-sections 2.1 (as modified by Sub-section 4.2), 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 4.3 and 5.2 shall survive the termination or expiration of this Contract.
- 4.2 <u>Termination for Cause</u>. In addition to and notwithstanding the termination provisions set forth in this Contract, upon COUNTY's knowledge of a material breach by CONTRACTOR, COUNTY shall either:
 - (a) Provide an opportunity for CONTRACTOR to cure the breach or end the violation, and terminate this Contract if CONTRACTOR does not cure the breach or end the violation within the time specified by COUNTY; or
 - (b) Immediately terminate this Contract if CONTRACTOR has breached a material term of this Contract and cure is not possible; or
 - (c) If neither termination or cure are feasible, COUNTY shall report the violation to the Secretary of the federal Department of Health and Human Services.

4.3 Disposition of Protected Health Information Upon Termination or Expiration

- (a) Except as provided in paragraph (b) of this section, upon termination for any reason or expiration of this Contract, CONTRACTOR shall return or destroy all Protected Health Information received from COUNTY, or created or received by CONTRACTOR on behalf of COUNTY. This provision shall apply to Protected Health Information that is in the possession of subcontractors or agents of CONTRACTOR. CONTRACTOR shall retain no copies of the Protected Health Information.
- (b) In the event that CONTRACTOR determines that returning or destroying the Protected Health Information is infeasible, CONTRACTOR shall provide to COUNTY notification of the conditions that make it infeasible. If return or destruction is infeasible, CONTRACTOR shall extend the protections of this Contract to such Protected Health Information and limit further Uses and Disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as CONTRACTOR maintains such Protected Health Information.

5.0 MISCELLANEOUS

- 5.1 <u>No Third Party Beneficiaries</u>. Nothing in this Contract shall confer upon any person other than the parties and their respective successors or assigns, any rights, remedies, obligations, or liabilities whatsoever.
- 5.2 <u>Use of Subcontractors and Agents</u>. CONTRACTOR shall require each of its agents and subcontractors receiving Protected Health Information from CONTRACTOR, or creating Protected Health Information for CONTRACTOR, on behalf of COUNTY, to execute a written agreement obligating the agent or subcontractors to comply with all the terms of this Attachment M.
- 5.3 <u>Relationship to Agreement Provisions</u>. In the event that a provision of this Attachment M is contrary to any other provision of this Contract, the provision of this Attachment M shall control.
- 5.4 <u>Regulatory References</u>. A reference in this Contract to a section in the Privacy Regulations means the section as in effect or as amended.
- 5.5 <u>Interpretation</u>. Any ambiguity in this Contract shall be resolved in favor of a meaning that permits COUNTY to comply with the Privacy Regulations.
- 5.6 <u>Amendment</u>. The parties agree to take such action as is necessary to amend this Contract from time to time as is necessary for COUNTY to comply with the requirements of the Privacy Regulations.

ATTACHMENT N

COUNTY OF LOS ANGELES DEPARTMENT OF CHILDREN AND FAMILY SERVICES ADOPTION OFFICE LOCATIONS

- Adoptions Headquarters
 695 South Vermont Avenue
 Los Angeles, CA 90005
- 2. The Wilshire Building 3075 Wilshire Blvd. Los Angeles, CA 90010
- 3. Lakewood Office 4060 Watson Plaza Drive Lakewood, CA 90712
- 4. Hawthorne Office 11539 Hawthorne Blvd. Hawthorne, CA 90250
- 5. Torrance Office 2325 S. Crenshaw Blvd. Torrance, CA 90501
- Wateridge Office
 5110 Goldleaf Circle
 Culver City, CA 90056

- 7. Pomona Office 100 West Second Street Pomona, CA 91766
- Pasadena Office
 532 E. Colorado Blvd.
 Pasadena, CA 91101
- 9. Covina Office 800 S. Barranca Avenue Covina, CA 91723
- North Hollywood Office
 12020 Chandler Blvd.
 North Hollywood, CA 91607
- Antelope Valley Office
 251-H East Avenue K-6 Blvd.
 Lancaster, CA 93535
- 12. West Los Angeles Office11390 Olympic Blvd.Los Angeles, CA 90064

COUNTY OF LOS ANGELES POLICY ON DOING BUSINESS WITH SMALL BUSINESS

Forty-two percent of businesses in Los Angeles County have five or fewer employees. Only about four percent of businesses in the area exceed 100 employees. According to the Los Angeles Times and local economists, it is not large corporations, but these small companies that are generating new jobs and helping move Los Angeles County out of its worst recession in decades.

WE RECOGNIZE...

The importance of small business to the County...

- in fueling local economic growth
- providing new jobs
- creating new local tax revenues
- offering new entrepreneurial opportunity to those historically under-represented in business

The County can play a positive role in helping small business grow...

- as a multi-billion dollar purchaser of goods and services
- as a broker of intergovernmental cooperation among numerous local jurisdictions
- by greater outreach in providing information and training
- by simplifying the bid/proposal process
- by maintaining selection criteria which are fair to all
- by streamlining the payment process

WE THEREFORE SHALL:

- 1. Constantly seek to streamline and simplify our processes for selecting our vendors and for conducting business with them.
- 2. Maintain a strong outreach program, fully-coordinated among our departments and districts. as well as other participating governments to: a) inform and assist the local business community in competing to provide goods and services; b) provide for ongoing dialogue with and involvement by the business community in implementing this policy.
- 3. Continually review and revise how we package and advertise solicitations, evaluate and select prospective vendors, address subcontracting and conduct business with our vendors, in order to: a) expand opportunity for small business to compete for our business; and b) to further opportunities for all businesses to compete regardless of size.
- 4. Insure that staff who manage and carry out the business of purchasing goods and services are well trained, capable and highly motivated to carry out the letter and spirit of this policy.

LIST OF FIRMS FROM WHICH DCFS SOLICITED OFFERS

Allan Hancock College 800 South College Drive Santa Maria, CA 93454-6368 Attention: Contract Administrator

Citrus College 1000 West Foothill Blvd. Glendora, CA 91741 Attention: Contract Administrator

East Los Angeles College 1301 Avenida Cesar Chavez Monterey Park, CA 91754 Attention: Contract Administrator

Long Beach City College 1305 East Pacific Coast Highway Long Beach, CA 90808 Attention: Contract Administrator

Los Angeles Mission College 13356 Eldridge Avenue Sylmar, CA 91342 Attention: Contract Administrator

Los Angeles Valley College 5800 Fulton Avenue Van Nuys, CA 91401 Attention: Contract Administrator

Rio Hondo College 3600 Workman Mill Road Whittier, CA 90601 Attention: Contract Administrator

Cal State University, Dominguez Hills 1000 East Victoria Street Carson, CA 90747 Attention: Contract Administrator

Cal State University, Northridge 18111 Nordhoff Street Northridge, CA 91330 Attention: Contract Administrator

Pacific Oaks College 5 Westmoreland Place Pasadena, CA 91103-1999 Attention: Contract Administrator Antelope Valley College 3041 West Avenue K Lancaster, CA 93536 Attention: Contract Administrator

College of the Canyons 26455 Rockwell Canyon Road Santa Clarita, CA 91300 Attention: Contract Administrator

El Camino College 16007 Crenshaw Blvd. Torrance, CA 90506 Attention: Contract Administrator

Los Angeles City College 855 North Vermont Avenue Los Angeles, CA 90029 Attention: Contract Administrator

Los Angeles Pierce College 6201 Winnetka Avenue Woodland Hills, CA 91371 Attention: Contract Administrator

Mt. San Antonio College 1100 North Grand Avenue Walnut, CA 91789 Attention: Contract Administrator

Santa Monica College 1900 Pico Blvd. Santa Monica, CA 90405-1628 Attention: Contract Administrator

Cal State University, Long Beach 1250 Bellflower Blvd. Long Beach, CA 90840 Attention: Contract Administrator

Mount Saint Mary's College 12001 Chalon Road Los Angeles, CA 90049 Attention: Contract Administrator

Pacific State University 1516 South Western Avenue Los Angeles, CA 90006 Attention: Contract Administrator Cerritos College 11110 Alondra Blvd. Norwalk, CA 90650 Attention: Contract Administrator

Compton College 1111 East Artesia Blvd. Compton, CA 90221

Attention: Contract Administrator

Glendale College 1500 North Verdugo Road Glendale, CA 91208 Attention: Contract Administrator

Los Angeles Harbor College 111 Figueroa Place Wilmington, CA 90744 Attention: Contract Administrator

Los Angeles Southwest College 1600 Imperial Highway Los Angeles, CA 90047 Attention: Contract Administrator

Pasadena City College 1570 East Colorado Blvd. Pasadena, CA 91106 Attention: Contract Administrator

West Los Angeles College 4800 Freshman Drive Culver City, CA 90531 Attention: Contract Administrator

Cal State University, Los Angeles 5151 State University Drive Los Angeles, CA 90032 Attention: Contract Administrator

Occidental College 1600 Campus Road Los Angeles, CA 90041 Attention: Contract Administrator

University of California, Los Angeles 405 Hilgard Avenue Los Angeles, CA 90024 Attention: Contract Administrator

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University of Southern California University Park Campus Los Angeles, CA 90089 Attention: Contract Administrator Whittier College 13406 East Philadelphia Street P.O. Box 634 Whittier, CA 90608 Attention: Contract Administrator Loyola Marymount University Loyola Blvd. & W. 80th Street Los Angeles, CA 90045 Attention: Contract Administrator

Pepperdine University 24255 Pacific Coast Highway Malibu, CA 90263 Attention: Contract Administrator